




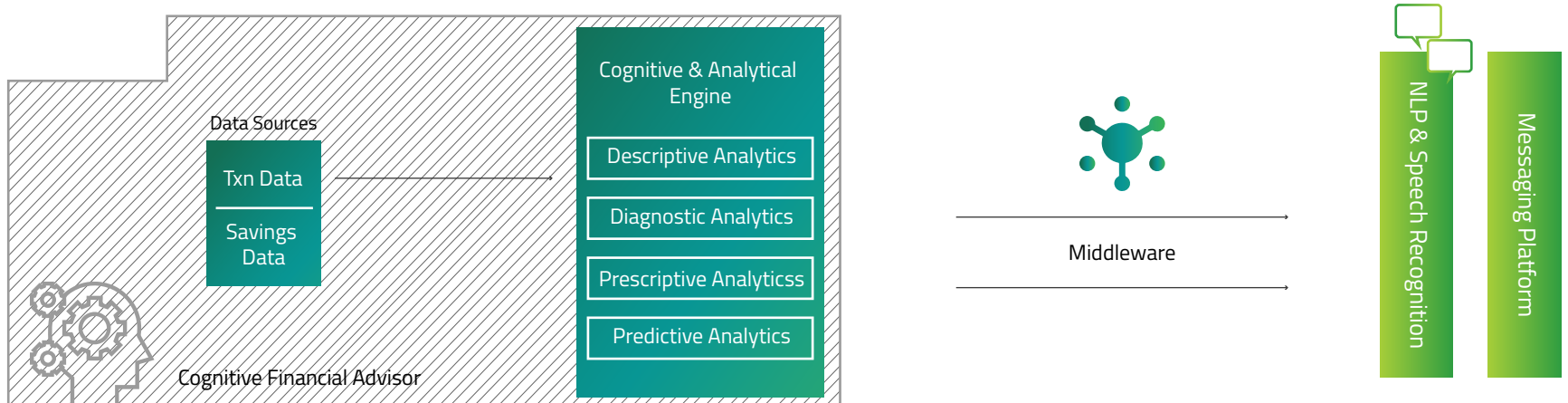


# Digital Query Assistant for a niche B2C Fintech firm in India: End User Virtual Assistant for a Fintech Firm

 <b>Business Requirement</b>	Multi-platform solution for personalized financial advisory for millennials	Difficulties in predicting spend behavior of end user for better financial advisory	Traditional models leading to high capital expenditure for the firm
 <b>Our Solution</b>	Virtual Financial Advisor (VFA) for the Millennials helping them to set up a financial goal, save for that and then spend	Anticipative gamification that will target to influence the savings and spend behavior of the millennials	Personalized conversational interaction and cognitive anticipation
 <b>Technologies/Tools</b>			
 <b>Business Impact</b>	Improved personalization and end user experience	Predictive analytics leading to increased business Growth	Increase in Customer Satisfaction



## About Happiest Minds Technologies

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable **digital transformation** for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: **Big Data Analytics**, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as "Born Digital . Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality. Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.