

Managed Services for Network and Security for a Media Company in USA

Network/Security Operation, Support and Optimization Managed Services for Network and Security

BUSINESS REQUIREMENT



Configuration of legacy based LAN/WAN setup to be configured with global standards in terms of network redundancy



Configuration of Network Security devices with relevant rules in place



Gap analysis for network elements to view details of response time, availability, reloads, protocols and interface status

OUR SOLUTIONS



Broadcast issues suppressed with relevant configurations and fine tuning



Firewall rules Re-applied and fine tuned to remove unwanted services, ports and other user based access



Speed/interface settings on Server farm switches re-applied based on packet analysis and traffic trend



Secure access provided to Network and devices

BUSINESS IMPACT



Improvement in user response to applications and throughput through the NOC of critical devices



Proactive monitoring of Network/Security devices for high CPU/Process utilization resulting in trigger of critical events; alerts for rapid troubleshooting and fixing of issues



Major changes performed as per the defined technical change control process resulting in proper management and smooth transitioning of issues

About Us

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: Big Data Analytics, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as "Born Digital . Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality.

Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.

business@happiestminds.com