



# Managed Services for Network and Security for a Media Company in USA

Network/Security Operation, Support and Optimization Managed Services for Network and Security

## BUSINESS REQUIREMENT



Configuration of legacy based LAN/WAN setup to be configured with global standards in terms of network redundancy



Configuration of Network Security devices with relevant rules in place



Gap analysis for network elements to view details of response time, availability, reloads, protocols and interface status

## OUR SOLUTIONS



Broadcast issues suppressed with relevant configurations and fine tuning



Firewall rules Re-applied and fine tuned to remove unwanted services, ports and other user based access



Speed/interface settings on Server farm switches re-applied based on packet analysis and traffic trend



Secure access provided to Network and devices

## BUSINESS IMPACT



Improvement in user response to applications and throughput through the NOC of critical devices



Proactive monitoring of Network/Security devices for high CPU/Process utilization resulting in trigger of critical events; alerts for rapid troubleshooting and fixing of issues



Major changes performed as per the defined technical change control process resulting in proper management and smooth transitioning

### About Us

Happiest Minds has a sharp focus on enabling Digital Transformation for customers by delivering a Smart, Secure and Connected experience through disruptive technologies: mobility, big data analytics, security, cloud computing, social computing, M2M/IoT, unified communications, etc. Enterprises are embracing these technologies to implement Omni-channel strategies, manage structured & unstructured data and make real time decisions based on actionable insights, while ensuring security for data and infrastructure. Happiest Minds also offers high degree of skills, IPs and domain expertise across a set of focused areas that include IT Services, Product Engineering Services, Infrastructure Management, Security, Testing and Consulting.

Headquartered in Bangalore, India, Happiest Minds has operations in the US, UK, Singapore and Australia. It secured a \$52.5 million Series-A funding led by Canaan Partners, Intel Capital and Ashok Soota.

For more information visit [www.happiestminds.com](http://www.happiestminds.com). Write to us at [business@happiestminds.com](mailto:business@happiestminds.com)

