

## Develop, enhance and support Service Availability platform for Telecom Service Providers



### BUSINESS REQUIREMENTS



A US based company which deals with Service Availability and Manageability framework.



### CLIENT SITUATION



Client is a leader in Service Availability Platform solution, which is used as middleware in Telecom systems to provide SAF compliant High Availability framework for the applications



Client was looking for a partner who can take the engineering ownership of this platform and help enhance the product as well as provide support and professional services to his customers.



### HAPPIEST MINDS SOLUTIONS



- Built a team from scratch and demonstrated fast ramp up to take the ownership
- Provided stand-out deliverable of a complex professional service solution



- A customizable solution was designed in the least intrusive way without impacting other customers, and without having a separate branch
- Implemented innovative approach of enhancing an open source simulator to address current and future needs of client in the lab without dependency on client hardware



- Currently engineering this as middleware to address the HA requirements of the OpnNFV



### BUSINESS IMPACT



Better management of Hardware Events and help organization in reduction of failures



Provide aid in taking timely actions and reduce the probability and duration of downtime

### About Happiest Minds Technologies:

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: **Big Data Analytics**, AI & Cognitive Computing, **Internet of Things**, Cloud, Security, SDN-NFV, RPA, **Blockchain**, etc. Positioned as "Born Digital . Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality. Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.