

## Security Operation Management for National Media Conglomerate in USA



### BUSINESS REQUIREMENT



To manage IT Infrastructure Operations and Support: 24x7 Service Desk



Manage team capacity; Manage security monitoring and event management skills



Ad-hoc service management governance



Cost effective



### OUR SOLUTIONS



Demonstrated out-of-the-box solution strategy



Provided complete IT Infrastructure Services with service level management; Best-in-class cloud deployed service management tool



Provided:

- IT Service Desk with US toll free number
- Windows NT/2000/2003/2008
- AIX/Solaris/HP-UX/RHEL (multiple versions)
- Oracle, My SQL, SQL Server, Informix
- Cisco, Juniper, Extreme, Nortel, Symphony



### BUSINESS IMPACT



Complete security management




NextGen transformation capability; Execution of transformational security project



ISO 27001 certified delivery center; ITIL v3 compliant process and reporting; Flexible and transparent service governance



Guaranteed 35% savings in year-1 and 5% for next 3 years

Have a question? Write to us 

Learn more about our [Cyber Security Solutions](#)

#### About Us

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: Big Data Analytics, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as "Born Digital . Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality.

Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.