Security Operation Management for National Media Conglomerate in USA

BUSINESS REQUIREMENT
- To manage IT Infrastructure Operations and Support: 24x7 Service Desk
- Manage team capacity; Manage security monitoring and event management skills
- Ad-hoc service management governance
- Cost effective

OUR SOLUTIONS
- Demonstrated out-of-the-box solution strategy
- Provided complete IT Infrastructure Services with service level management; Best-in-class cloud deployed service management tool
- Provided:
  - IT Service Desk with US toll free number
  - AIX/Solaris/HP-UX/RHEL (multiple versions)
  - Oracle, My SQL, SQL Server, Informix
  - Cisco, Juniper, Extreme, Nortel, Symphony

BUSINESS IMPACT
- Complete security management
- NextGen transformation capability; Execution of transformational security project
- ISO 27001 certified delivery center; ITIL v3 compliant process and reporting; Flexible and transparent service governance
- Guaranteed 35% savings in year-1 and 5% for next 3 years

Learn more about our Cyber Security Solutions

Have a question? Write to us →

About Us
Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: Big Data Analytics, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, IoT, RPA, Blockchain, etc. Positioned as “Born Digital. Born Agile”, our capabilities span across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality.

Headquartered in Bangalore, India, Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.

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