Managed Services for Network and Security for a Media Company in USA

Network/Security Operation, Support and Optimization

Managed Services for Network and Security

Configuration of legacy based LAN/WAN setup to be configured with global standards in terms of network redundancy

Configuration of Network Security devices with relevant rules in place

Gap analysis for network elements to view details of response time, availability, reloads, protocols and interface status

Broadcast issues suppressed with relevant configurations and fine tuning

Firewall rules re-applied and fine tuned to remove unwanted services, ports and other user based access

Speed/Interface settings on Server farm switches re-applied based on packet analysis and traffic trend

Secure access provided to Network and devices

Improvement in user response to applications and throughput through the NOC of critical devices

Proactive monitoring of Network/Security devices for high CPU/Process utilization resulting in trigger of critical events; alerts for rapid troubleshooting and fixing of issues

Major changes performed as per the defined technical change control process resulting in proper management and smooth transitioning

About Us

Happiest Minds has a sharp focus on enabling Digital Transformation for customers by delivering a Smart, Secure and Connected experience through disruptive technologies: mobility, big data analytics, security, cloud computing, social computing, M2M/IoT, unified communications, etc. Enterprises are embracing these technologies to implement Omni-channel strategies, manage structured & unstructured data and make real-time decisions based on actionable insights, while ensuring security for data and infrastructure. Happiest Minds also offers high degree of skills, IPs and domain expertise across a set of focused areas that include IT Services, Product Engineering Services, Infrastructure Management, Security, Testing and Consulting.

Headquartered in Bangalore, India, Happiest Minds has operations in the US, UK, Singapore and Australia. It secured a $52.5 million Series-A funding led by Canaan Partners, Intel Capital and Ashok Soota.

For more information visit www.happiestminds.com. Write to us at business@happiestminds.com