Significant Risk & Compliance Improvement with Privileged User Management Solution for a Large Banking Group

**BUSINESS REQUIREMENT**

- Centralized tracking and administration for giving Super User Access to the privileged Users across applications and platforms
- Standardized Process to keep complete and accurate audit data on that access
- Avoid threats from insider attacks

**OUR SOLUTIONS**

- Implemented and rolled out NetIQ Privileged User Manager Solution
- Implemented Privileged User Manager creates a secure Remote Desktop Proxy (RDP) tunnel to the target Windows host, without exposing the administrative password to the user
- Implemented Privileged User Manager allowing administrators to execute privileged commands on a UNIX host from a Windows desktop

**BUSINESS IMPACT**

- Centrally defined rules for allowing or denying user activity based on a combination of user name, typed command, host name and time (who, what, where and when)
- Privileged user activity recorded in a powerful audit reporting and management tool, allowing for immediate action when suspicious activity occurs
- Improved Risk and Compliance posture with centralized Auditing and Reporting mechanism

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**About Us**

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: Big Data Analytics, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as “Born Digital . Born Agile”, our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality.

Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.

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