

Security Operation Management for National Media Conglomerate in USA

BUSINESS REQUIREMENT



To manage IT Infrastructure Operations and Support: 24x7 Service Desk



Manage team capacity; Manage security monitoring and event management skills



Ad-hoc service management governance



Cost effective

OUR SOLUTIONS



Demonstrated out-of-the-box solution strategy



Provided complete IT Infrastructure Services with service level management; Best-in-class cloud deployed service management tool



Provided:

- IT Service Desk with US toll free number
- Windows NT/2000/2003/2008
- AIX/Solaris/HP-UX/RHEL (multiple versions)
- Oracle, My SQL, SQL Server, Informix
- Cisco, Juniper, Extreme, Nortel, Symphony

BUSINESS IMPACT



Complete security management



NextGen transformation capability; Execution of transformational security project



ISO 27001 certified delivery center; ITIL v3 compliant process and reporting; Flexible and transparent service governance



Guaranteed 35% savings in year-1 and 5% for next 3 years

Have a question? Write to us 

Learn more about our [Cyber Security Solutions](#)

About Happiest Minds Technologies

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable **digital transformation** for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: **Big Data Analytics**, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as "Born Digital . Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality. Headquartered in Bangalore, India Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.

To know more about our offerings. Please write to us at business@happiestminds.com