

Born Digital . Born Agile

Digital Assistant & Knowledge Management Solution for a Leading IT Outsourcing Specialist







Knowledge Brokering and Knowledge Management Solution



Cognitive Contact Center, Capable of Self-Learning



Relevant and Contextualized Knowledge to Deliver at End User with Predictive Analytics





Self-Learning Engine was developed as part of the mCaaS Platform



Cognitive
Capabilities like:
Predictive
Analysis, NLP,
Semantic Search,
Speech to Text, etc



Relevant and Contextualized Knowledge Delivery



Intelligent Virtual Agent availability for 24/7





Proprietary and Adaptive Security Architecture



Material Design Paradigm for achieving ambient user experience



Industry Leading Languages like NodeJS, AngularJS, R, Scala



Proprietary Cognitive Technologies and Self-Learning Algorithms





SaaS based offering, leading to Zero installation cost and go-live within 2 days



Improved customer experience



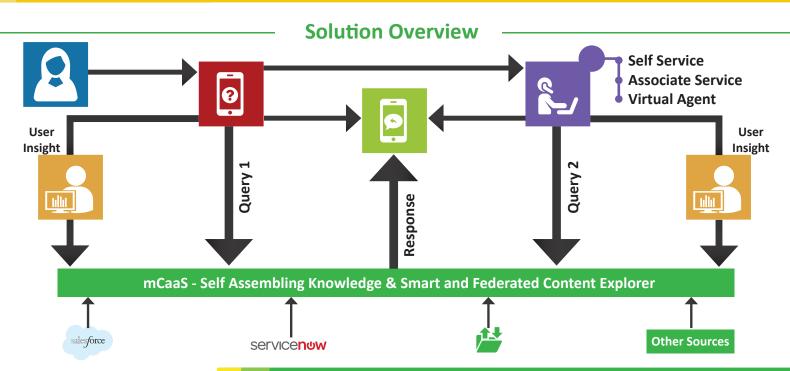
Reduce call time with relevant knowledge delivered at finger tips



Handle more calls per minute



Improve business and operation efficiency





About Happiest Minds Technologies:

Happiest Minds, the Mindfull I Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: Big Data Analytics, Al & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as "Born Digital. Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality.

Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle Ea