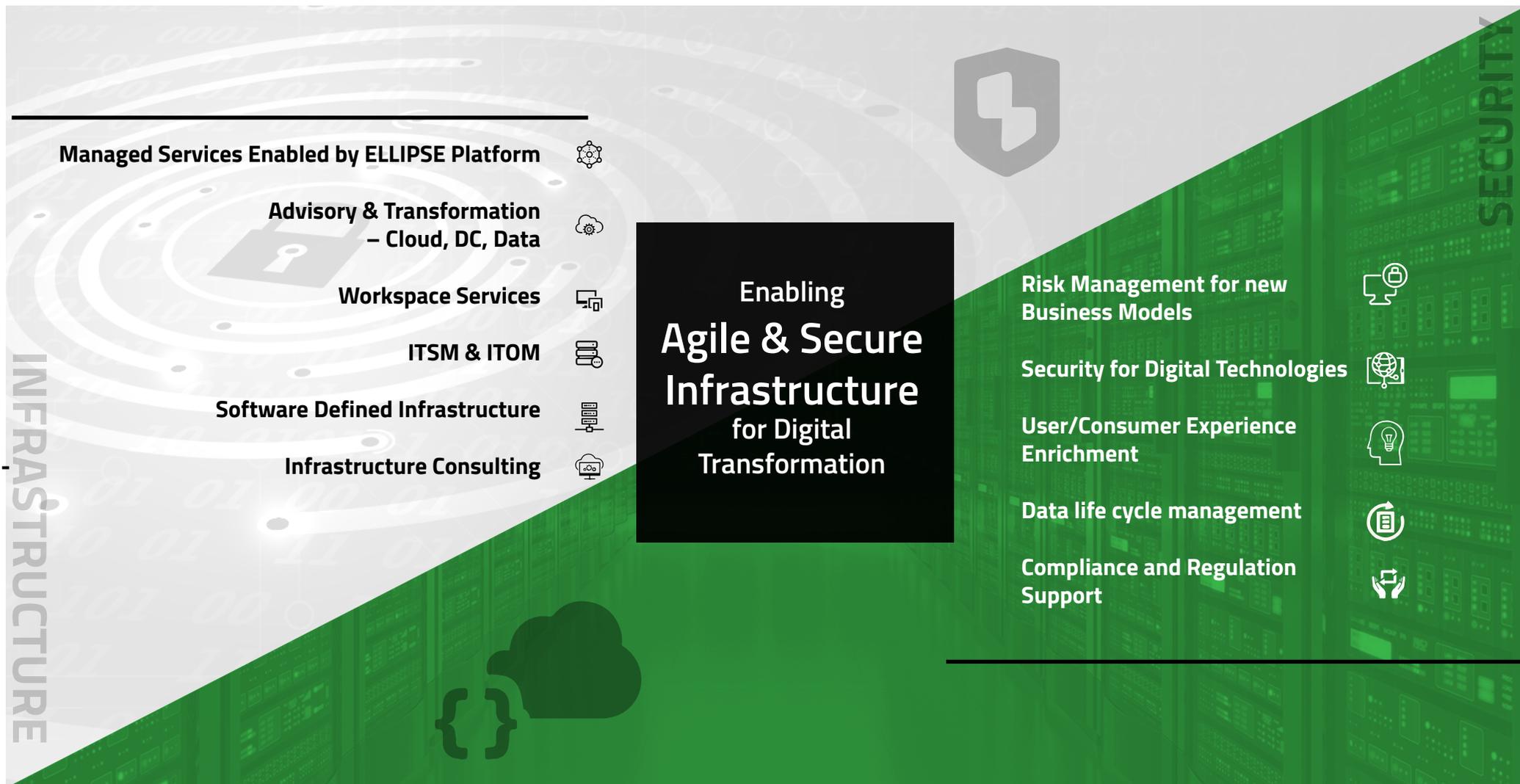


Infrastructure Management and Security Services Overview





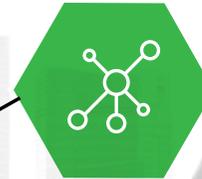
DERIVED BUSINESS VALUE FROM INFRASTRUCTURE

Cost Effective

Centralized team provides better cost options



Benefits



KPIs & Metrics

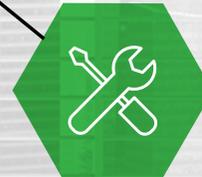
Progress against business centric KPIs & Metrics

Increase Efficiency

More throughput & focus on improvements by utilizing time effectively



Flexible & Responsive

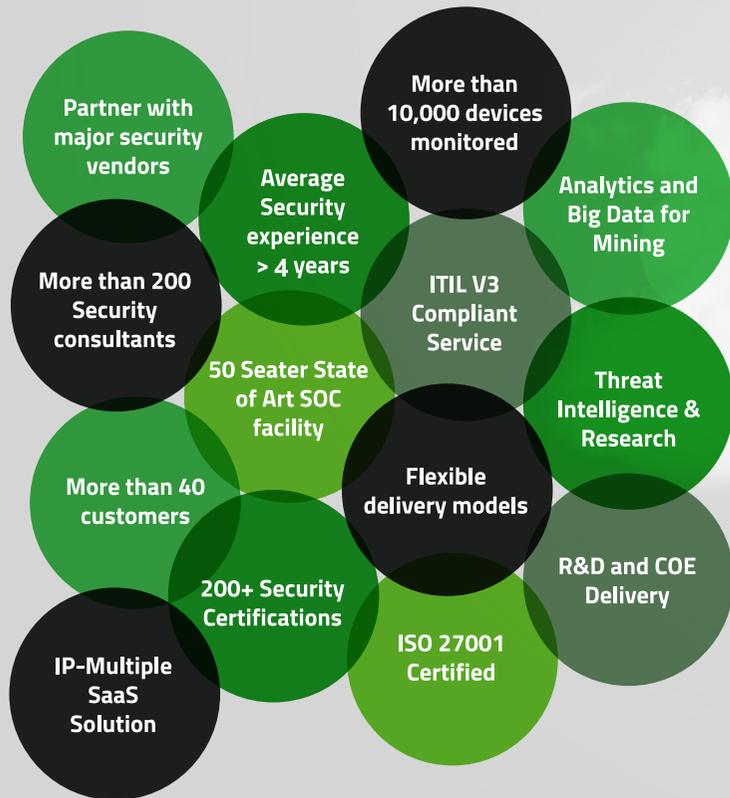


Proactive Support

Periodic ticket trend analysis & fixes to avoid incidents



DERIVED BUSINESS VALUE FROM SECURITY



End to End Security Service Provider

Integrated and holistic approach towards security to remove "Silo"ed Views

Robust Delivery Frameworks

World class Delivery platform, framework and standards

Managed Solutions

Best of the breed Managed solution to address multiple security needs, flexible purchase options

Thought leadership and Innovation

Continuous focus on solutions and approach to address "Today's security needs"

Highest Standards of Governance and Culture

Value driven organization, Integrity and Excellence

SUCCESS STORIES INFRASTRUCTURE

Leading Financial Services Company in US

End-To-End Remote Infrastructure Management

- Well documented knowledgebase maintenance
- Complete service ownership with assured productivity

Leading Online Jewelry Store based in US and UK

Consistent Operations Management Leveraging In-House Managed Cloud Services Platform

- Decreased Response /Resolution time
- Cost optimized 24/7 shared support

Private Wealth Management Firm in India

Increased Business Continuity, Reduced Operation Cost, Flexibility and Transparency Through Solution Architecture

- Advisory/Consulting, Transformation and Remote Support
- Service Ownership with assured productivity gain year-on-year

Global Wealth Management and Tax Advisory Services Company

Higher Agility & Next Gen Cloud Based Services Through Infrastructure Modernization & Standardization

- SLA driven IT operations Flexibility and transparency along with Y-o-Y productivity gains

US Based Leading Mobile and Website Platform Company

AWS Cloud Deployment and Support

- Reduced number of "Points of Failure"
- Scalable Deployment by Leveraging Automation
- Ownership with assured productivity

Leading E-Commerce Company in West Asia

Increasing Business Agility Through SDDC Principles and Scale-Out Architecture

- Improved DC uptime & reduced risk
- Improved agility with automated infrastructure
- Improved efficiency & capacity with a scale-out architecture

UK Based ICT Provider

DC Migration to Cloud Environment Built to Scale with Standardized Core Infrastructure

- Environment Built to Scale
- IWell Documented Knowledge base
- IMinimal Downtime and impact on the end-user

Leading US Based Provider of Educational Content in Healthcare Industry

Service Now Implementation

- Automated leasing process for better contractor management
- Improved decision making through mapping of all CIs
- CMDB information for potential impact

SUCCESS STORIES SECURITY

**World Leading Gambling
and Entertainment
giant based out of USA**

**24/7 Security Incident Monitoring
and Response Services**

**Leading Multinational
Financial Services Corporation
based in Boston, USA**

**Identity and Access platform
Management**

**Supplier of accounting and
payroll software to the small
to medium sized business
community worldwide**

**Code review, security, penetration,
testing, for all major applications/
software**

**One of the world's largest
professional services network
of independent accounting &
consulting members based in
Chicago, USA**

**ISO Program management,
3rd Party Application Risk
Assessment**

**Third Largest Private Sector
banks in India**

**Security Device Management,
Security Incident Response, User
access Review Services**

**Leading German investment bank
and Financial Services company
headquartered in Frankfurt**

Data Masking and Security

**One of the largest Conglomerate
with services across Oil & Gas,
Financial, Retail and Telecom**

**Security Center Design and
Operationalization, IDAM,
Application Security**

**Leading Japanese Multinational
conglomerate corporation
headquarter in Tokyo**

**End Point Security Platform
Management**



Happiest Minds Technologies has been a pioneer in Infrastructure Management and Security Services



**2018 Overall
Identity and
Assess
Management
Solution**



**McAfee "Best
Regional
Partner –
Commercial"**



**STEVIE Bronze
Winner**



**GOLD winner
of the 2016
"Global
Excellence
Awards"**

PARTNERSHIPS AND ALLIANCES

				
Data Security & Cloud Infra	IoT Red Carpet Partner	Cyber Resilience	Visualization	Cloud Transformation
				
SDWAN	Cloud & Analytics	ITSM	Cyber & Data Security	Risk & Compliance, Identity Management
				
IDAAS	Cyber & Cloud Security	PAM & DevSecOps	AIOps	ITSM & ITOM
				
Data Security	Cyber Security	Cyber Security	Data Security	Cyber Security





ACCELERATED GROWTH

One of the fastest growing technology services companies in India with a strong focus on Next Gen Services – AI, Analytics, IoT



DIGITAL UPBRINGING

Born in the Digital era and built on the bedrock of trust and integrity.

CUSTOMER CENTRICITY



The right combination of personalized attention with deep domain expertise.

- Digital DNA
- Flexibility, agility and adaptability
- Consulting and Co-innovation



PEOPLE DRIVEN CULTURE

- People first approach with an emphasis on
- Inclusiveness and collaboration
 - Trust and Transparency
 - Innovation and Learning
 - Experimentation with new technologies

ABOUT **HAPPIEST MINDS**

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable **digital transformation** for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: **Big Data Analytics**, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as “Born Digital . Born Agile”, our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/ transportation/hospitality.

Headquartered in Bangalore, India Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.

To know more about our offerings. Please write to us at [**business@happiestminds.com**](mailto:business@happiestminds.com)





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