

Develop, enhance and support Service Availability platform for Telecom Service Providers





A US based company which deals with Service Availability and Manageability framework.





Client is a leader in Service Availability Platform solution, which is used as middleware in Telecom systems to provide SAF compliant High Availability framework for the applications

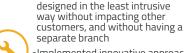


Client was looking for a partner who can take the engineering ownership of this platform and help enhance the product as well as provide support and professional services to his customers.





- Built a team from scratch and demonstrated fast ramp up to take the ownership
- Provided stand-out deliverable of a complex professional service solution



A customizable solution was









Better management of Hardware Events and help organization in reduction of failures



Provide aid in taking timely actions and reduce the probability and duration of downtime



Born Digital . Born Agile

About Happiest Minds Technologies:

Happiest Minds, the Mindful II Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: Big Data Analytics, Al & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as "Born Digital. Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality. Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.