

Develop, enhance and support Service Availability platform for Telecom Service Providers



BUSINESS REQUIREMENTS



A US based company which deals with Service Availability and Manageability framework.



CLIENT SITUATION



Client is a leader in Service Availability Platform solution, which is used as middleware in Telecom systems to provide SAF compliant High Availability framework for the applications



Client was looking for a partner who can take the engineering ownership of this platform and help enhance the product as well as provide support and professional services to his customers.



HAPPIEST MINDS SOLUTIONS



- Built a team from scratch and demonstrated fast ramp up to take the ownership
- Provided stand-out deliverable of a complex professional service solution



- A customizable solution was designed in the least intrusive way without impacting other customers, and without having a separate branch
- Implemented innovative approach of enhancing an open source simulator to address current and future needs of client in the lab without dependency on client hardware



- Currently engineering this as middleware to address the HA requirements of the OpnNFV



BUSINESS IMPACT



Better management of Hardware Events and help organization in reduction of failures



Provide aid in taking timely actions and reduce the probability and duration of downtime

About Happiest Minds Technologies:

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: **Big Data Analytics**, AI & Cognitive Computing, **Internet of Things**, Cloud, Security, SDN-NFV, RPA, **Blockchain**, etc. Positioned as "Born Digital . Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality. Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.