

Modernize Background Verification Process for a leading service provider of immigration compliance & background screening



BUSINESS REQUIREMENTS



Automate end-to-end "Background Verification" process



Store & retrieve documents in digital formats



Enable multi-lingual process capabilities



OUR SOLUTIONS



Re-engineered for a large scale system



Process Orchestrated on IBM BPM



Enterprise integration with Portal, IBM BPM, Business Rules & Document Management System



Multi-lingual & Mobility Compliant



TOOLS/ TECHNOLOGIES



DotNet, Oracle



Zimbra



BUSINESS IMPACT



Reduction in customer on-boarding time by 50%

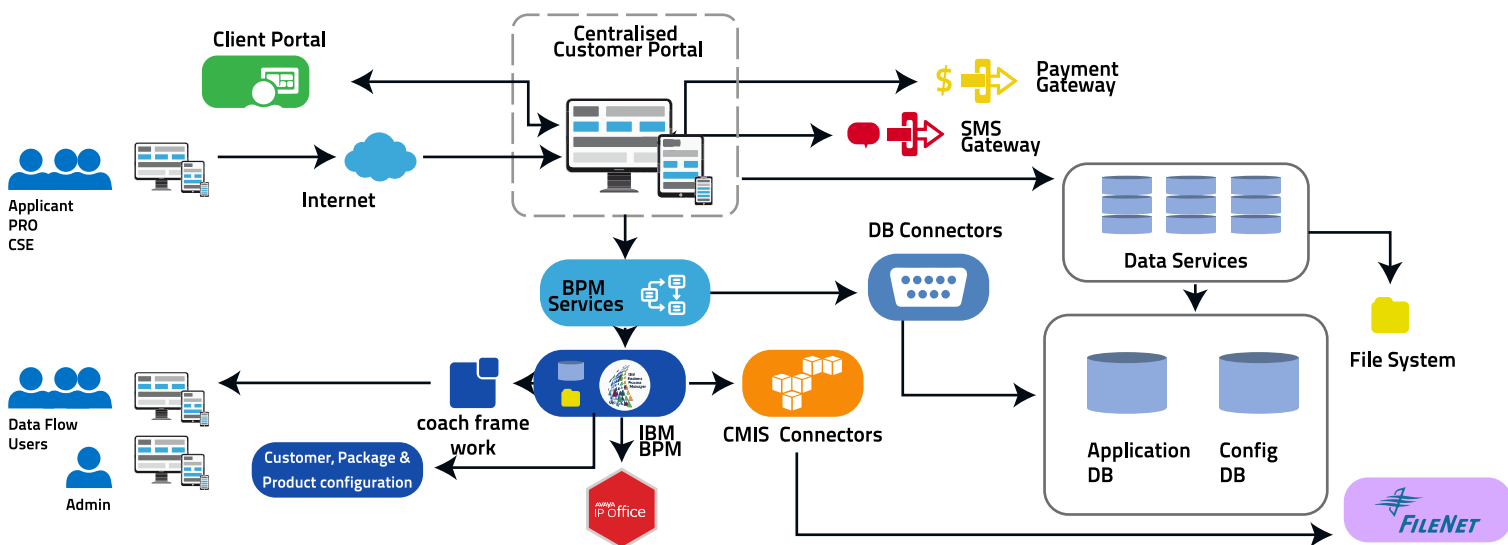


Improvement in case closure TAT by 60%



Reduction in application entry time by 33%

Solution Overview



About Happiest Minds Technologies:

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: Big Data Analytics, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as "Born Digital . Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality. Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.