

# Identity and Access Management Success Stories

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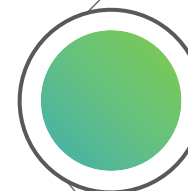
# IAM Solution Deployment - ForgeRock Suite

## End-to-End IT & eCommerce Services Provider- USA

### Value Delivered



Single Authentication model improves efficiency & simplify the audit trail.



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Roll-out SSPR product for customer that can cater to self-service requirements of its clients from a single cloud-hosted deployment, thus providing time & cost efficiency



Streamlined Role creation process.

### About Customer

One of the largest end-to-end IT services enabler, headquartered in US. The Customer provides services across globe and caters to services pertaining to adopting new digital IT Paradigm along with end-user enablement, service experience management & cloud technology services.

### Strategy and Objectives

- Designing & implementing a single deployment multi-tenant SSPR & Access solution.
- Manual Creation of roles at the Active Directory end.
- Shifting of applications' existing authentication mechanism to centralized authentication & authorization model using ForgeRock OpenAM.
- Catering to single URL, multi-tenants authentication

### Service Offered

- Implemented and rolled out complete SSPR & Access Management Solution with high-level of customization using ForgeRock stack of tools supporting multi-tenancy requirements around password policies, self-registration, access management, etc.
- Defined & implemented OpenAM as central authentication store with SSO between various applications using SAML, OAuth2.0 tokens.



# Novell IDM Solution with Access Governance Integration

## Mutual Fund and Financial Services Group

### About Customer

One of the largest mutual fund and financial services groups in the world. Manages mutual funds, fund distribution and investment advice services, as well as providing discount brokerage services, retirement services, wealth management and other services

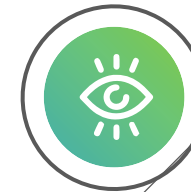
### Strategy and Objectives

- No business visibility into who has access to what for lot of business critical applications
- Audit and Compliance Reporting was manual and use to take long time.
- Lack of Automation in provisioning of Identity across 200+ applications resulting in error prone user-id management.

### Service Offered

- Defined the application onboarding framework .
- Integrated around 30 applications per Quarter with AGS solution.
- Implemented and Rolled out IDM Solution.
- Integrated AGS with IDM for Auto fulfillment to Maintain an ongoing basis so that IDM is notified of the correct entitlements and entitlement path for each user.

## Value Delivered



Improved visibility into who has access to what and period certification as per compliance mandate.



Improved Risk and Compliance posture with automated reporting.



Automated identity provisioning across heterogeneous application has lead to efficient management of user IDs



Self Service password management reduced the help desk overhead significantly

# Design and Implementation of Identity Vigil (Happiest Minds IDAM Solution) for one of the UK Council IT Team

## For a Public Sector IT Service Provider

### Value Delivered



Improved visibility into who has access to what application / Endpoint



Improved user experience in-terms of resetting their own corporate password's and unlocking their Accounts.



Efficient and Automated role based provisioning across heterogeneous applications.



Improved Compliance posture with automated reporting.

### About Customer

One of the public sector IT service provider. A market leader in business-critical software applications, digital solutions and outsourcing services.

### Strategy and Objectives

- Addressing the IT concern of No / less business visibility into who has access to what for lot of business critical applications
- Automating Audit and Compliance Reporting was manual and time consuming.
- Reduce / Eliminate the overhead in Manual provisioning process of Identity across 120+ application.

### Service Offered

- **Assessment** – Standardized assessment of applications, their user store.
- **Identity Governance Automation** – automating life cycle of enterprise identities their corresponding access, maintenance and governance.

# Architecture design, IAM Program Governance and management services

**For a Global  
Manufacturing  
Company**

## Value Delivered



Business requirements were identified, well articulated with which organization could efficiently raised the Request for Proposal



Current & Future IAG architecture definition covered as part of Landscape leads to the Gap analysis



IAG strategy roadmap to be followed to achieve Target/Future IAG state in a well-defined and phased manner.



Phase wise deployment plan of IAM Governance and Program management reduced risks of cost overrun, schedule overrun

## About Customer

World's leading Manufacturing & innovative technology company with global direct presence in 65 Countries and has near 85k+ employees.

## Strategy and Objectives

- Define a comprehensive strategy, roadmap for global identity and access management
- Consolidate and leverage the existing overlapping technologies and tools meeting similar but partial needs for Identity and Access management

## Services Offered

- Delivered framework for seamless digital identity transformation with single user interface.
- Defined IAG Governance process
- Did the complete IAG Assessment and proposed the products and helped the customer in product shortlisting process



# EPV and PSM implemented for Regulatory compliance and enhanced security

## Banking and Financial Group

### About Customer

One of the largest banking and financial services groups in the world. Customer deals with life insurance and a number of other services. specializing in credit cards, home loans, auto loans, banking and savings products

### Strategy and Objectives

- Lack of irrefutable proof of who has used privileged logins to gain access to any of your IT resources, when, and for what purpose leading to security issues
- Any password changes to accounts shared by a number of admins require a coordinated effort to ensure everyone is informed

### Services Offered

- Happiest Minds studied the existing infrastructure, and implemented Cyber Ark Enterprise Password management and Privileged session Management modules
- Integrated Microsoft Active Directory and on-boarded 400+ devices and various cloud applications
- Integrated with Monitoring tools like SIEM, Ticketing tools.

## Value Delivered



Improved Risk and Compliance posture with automated reporting.



Automated role based provisioning across varied servers and applications.



Provide a "proxy" to initiate privileged sessions which protects critical target systems from malicious malware.



Configured dual factor authentication for better security