happiest minds
The Mindful IT Company

WORKSPACE TRANSFORMATION SERVICES

Success Stories

Workplace Transformation

A Europe Based Leading Global Provider of Payroll, HR, Tax, Accounting and Wealth Management Services

Digital Secured Infrastructure Delivered

Secured Environment with Role Based Access

Streamlined and Standardized Environment for Facilitating M&As

Enhanced Productivity and Mobility for End-Users

Higher Agility and Easy Introduction of Next-gen and Cloud Based Services

Strategy & Objectives

- Migrate End-Users Services from Novell to Microsoft Platform
- Windows Client Migrations across 100+ Sites
- Migration of Mails from On-Premises to Azure O365
- Quickly Provision, Pooled Desktops for Roaming Users to Access Business Applications
- File Services and AD Standardization for M&A

Solution

- Implemented Collaboration Tools Like eDirectory with AD for Seamless Transition of Users
- Standardized Naming Convention for AD
- Zero-Touch Deployment of Windows 10 using SCCM
- Implementation of HSD Solutions of Citrix
- Implementation of Desktop Security Policies & Tools
- ITIL Aligned Service Desk

Enablers

- End-to-End Capabilities in End User Computing, Service Desk, Unified Communication and Collaboration
- A Well Defined Migration Methodology with Minimal User Disruption

Workplace transformation and managed services

For A Private Wealth Management Firm in India

Digital Secured Infrastructure Delivered

A Standardized Operating Environment

Cost Optimized Remote Infrastructure Services

Service Ownership with Assured Productivity Gains Y-o-Y

Well Defined Technology Road-map with Implementation Plans

Strategy and Objectives

- Define the IT Strategy / Roadmap
- Deploy an Infrastructure Solution for all the Office Locations
- Cost Optimized Remote Support Services.

Solution

- End User Computing, DC and Network Solution Implementation
- End User Service Desk and Security Operations
- Remote Infrastructure Monitoring & Support
- Messaging, Unified Communication Integration Services

Enablers

- End-to-End Capabilities in End User Computing, Service Desk, Unified Communication and Collaboration & Security Operations
- ELLIPSE Platform for Managed Services Delivery