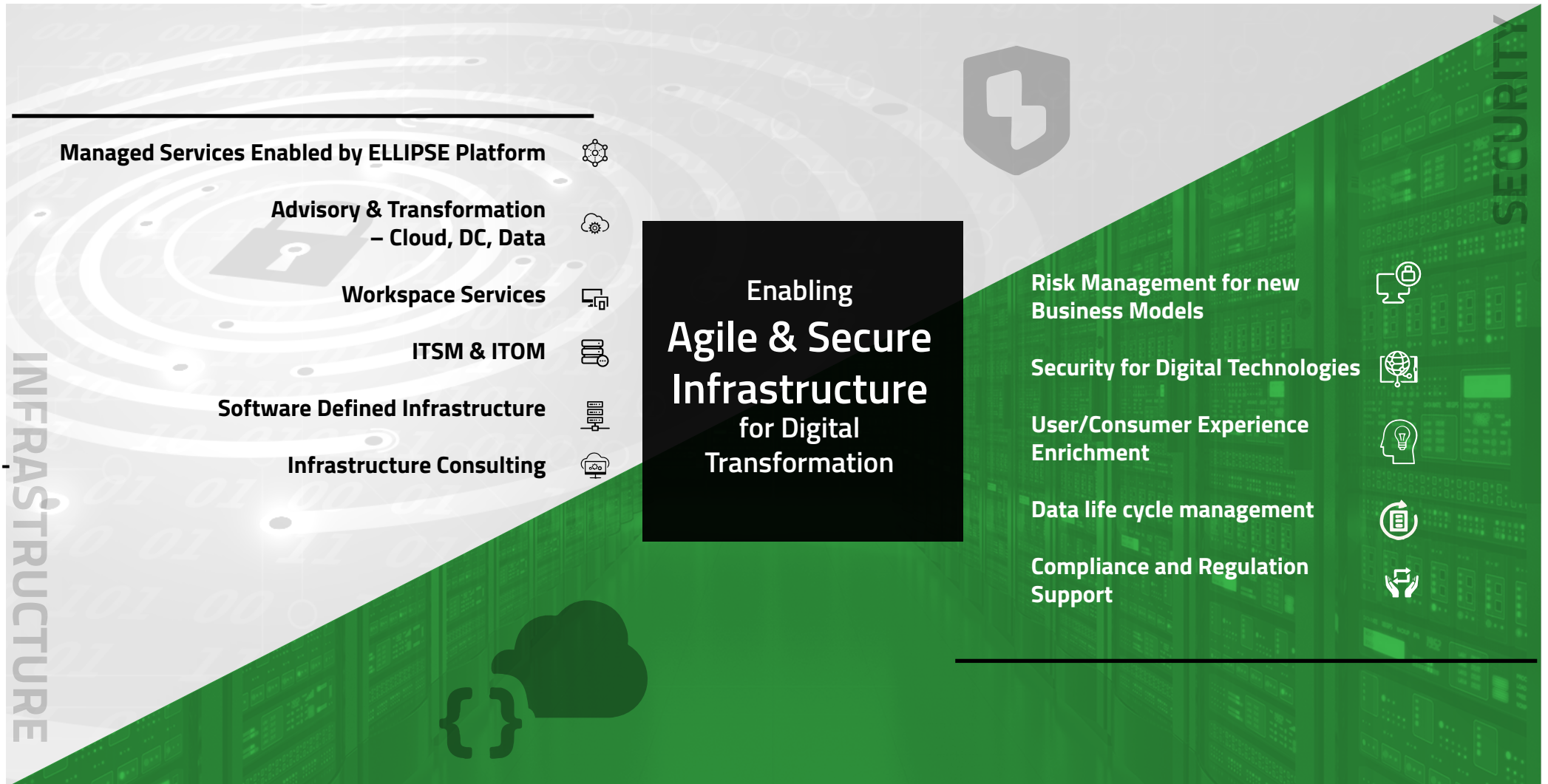


# Infrastructure Management and Security Services Overview







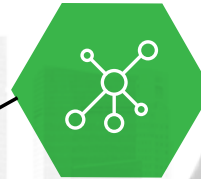
# DERIVED BUSINESS VALUE FROM INFRASTRUCTURE

## Cost Effective

Centralized team provides better cost options



## Benefits



## KPIs & Metrics

Progress against business centric KPIs & Metrics

## Increase Efficiency

More throughput & focus on improvements by utilizing time effectively



## Flexible & Responsive

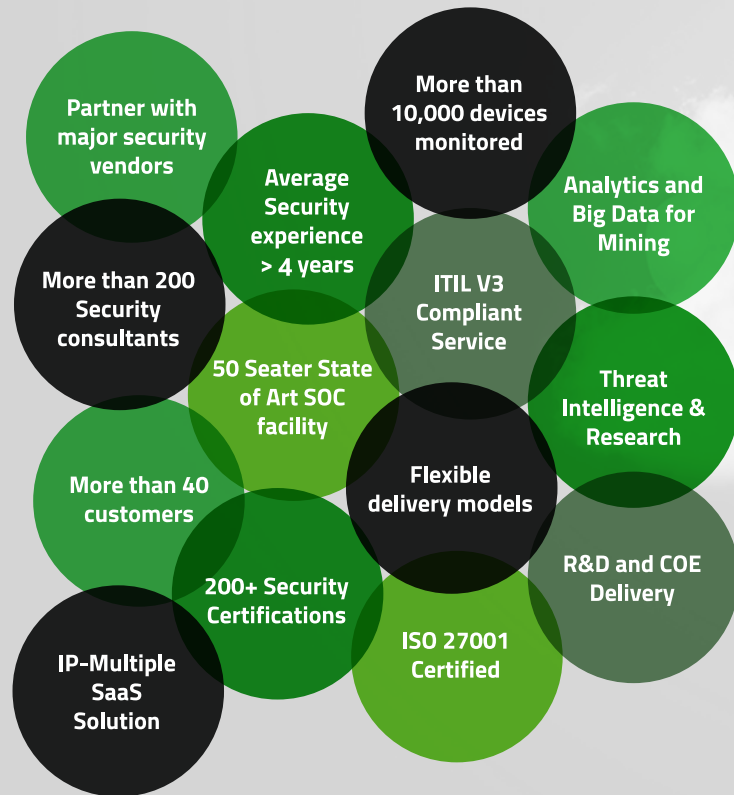


## Proactive Support

Periodic ticket trend analysis & fixes to avoid incidents



# DERIVED BUSINESS VALUE FROM SECURITY



## End to End Security Service Provider

Integrated and holistic approach towards security to remove "Silo"ed Views

## Robust Delivery Frameworks

World class Delivery platform, framework and standards

## Managed Solutions

Best of the breed Managed solution to address multiple security needs, flexible purchase options

## Thought leadership and Innovation

Continuous focus on solutions and approach to address "Today's security needs"

## Highest Standards of Governance and Culture

Value driven organization, Integrity and Excellence

# SUCCESS STORIES INFRASTRUCTURE

## Leading Financial Services Company in US

### End-To-End Remote Infrastructure Management

- Well documented knowledgebase maintenance
- Complete service ownership with assured productivity

## Leading Online Jewelry Store based in US and UK

### Consistent Operations Management Leveraging In-House Managed Cloud Services Platform

- Decreased Response /Resolution time
- Cost optimized 24/7 shared support

## Private Wealth Management Firm in India

### Increased Business Continuity, Reduced Operation Cost, Flexibility and Transparency Through Solution Architecture

- Advisory/Consulting, Transformation and Remote Support
- Service Ownership with assured productivity gain year-on-year

## Global Wealth Management and Tax Advisory Services Company

### Higher Agility & Next Gen Cloud Based Services Through Infrastructure Modernization & Standardization

- SLA driven IT operations Flexibility and transparency along with Y-o-Y productivity gains

## US Based Leading Mobile and Website Platform Company

### AWS Cloud Deployment and Support

- Reduced number of "Points of Failure"
- Scalable Deployment by Leveraging Automation
- Ownership with assured productivity

## Leading E-Commerce Company in West Asia

### Increasing Business Agility Through SDDC Principles and Scale-Out Architecture

- Improved DC uptime & reduced risk
- Improved agility with automated infrastructure
- Improved efficiency & capacity with a scale-out architecture

## UK Based ICT Provider

### DC Migration to Cloud Environment Built to Scale with Standardized Core Infrastructure

- Environment Build to Scale
- IWell Documented Knowledge base
- IMinimal Downtime and impact on the end-user

## Leading US Based Provider of Educational Content in Healthcare Industry

### Service Now Implementation

- Automated leasing process for better contractor management
- Improved decision making through mapping of all CIs
- CMDB information for potential impact

# SUCCESS STORIES SECURITY

**World Leading Gambling  
and Entertainment  
giant based out of USA**

**24/7 Security Incident Monitoring  
and Response Services**

**Leading Multinational  
Financial Services Corporation  
based in Boston, USA**

**Identity and Access platform  
Management**

**Supplier of accounting and  
payroll software to the small  
to medium sized business  
community worldwide**

**Code review, security, penetration,  
testing, for all major applications/  
software**

**One of the world's largest  
professional services network  
of independent accounting &  
consulting members based in  
Chicago, USA**

**ISO Program management,  
3rd Party Application Risk  
Assessment**

**Third Largest Private Sector  
banks in India**

**Security Device Management,  
Security Incident Response, User  
access Review Services**

**Leading German investment bank  
and Financial Services company  
headquartered in Frankfurt**

**Data Masking and Security**

**One of the largest Conglomerate  
with services across Oil & Gas,  
Financial, Retail and Telecom**

**Security Center Design and  
Operationalization, IDAM,  
Application Security**

**Leading Japanese Multinational  
conglomerate corporation  
headquarter in Tokyo**

**End Point Security Platform  
Management**

## Happiest Minds Technologies has been a pioneer in Infrastructure Management and Security Services



**2018 Overall  
Identity and  
Assess  
Management  
Solution**



**McAfee "Best  
Regional  
Partner –  
Commercial"**



**STEVIE Bronze  
Winner**



**GOLD winner  
of the 2016  
"Global  
Excellence  
Awards"**

# PARTNERSHIPS AND ALLIANCES

 Microsoft Partner Silver Certified	 Microsoft Azure			
Data Security & Cloud Infra	IoT Red Carpet Partner	Cyber Resilience	Visualization	Cloud Transformation
	 Google Cloud Platform			
SDWAN	Cloud & Analytics	ITSM	Cyber & Data Security	Risk & Compliance, Identity Management
				
IDAAS	Cyber & Cloud Security	PAM & DevSecOps	AIOps	ITSM & ITOM
				
Data Security	Cyber Security	Cyber Security	Data Security	Cyber Security





### ACCELERATED GROWTH

One of the fastest growing technology services companies in India with a strong focus on Next Gen Services – AI, Analytics, IoT



### DIGITAL UPBRINGING

Born in the Digital era and built on the bedrock of trust and integrity.

### CUSTOMER CENTRICITY



The right combination of personalized attention with deep domain expertise.

- Digital DNA
- Flexibility, agility and adaptability
- Consulting and Co-innovation



### PEOPLE DRIVEN CULTURE

- People first approach with an emphasis on
- Inclusiveness and collaboration
  - Trust and Transparency
  - Innovation and Learning
  - Experimentation with new technologies

## ABOUT HAPPIEST MINDS

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable **digital transformation** for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: **Big Data Analytics**, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, RPA, Blockchain, etc. Positioned as “Born Digital . Born Agile”, our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/ transportation/hospitality.

Headquartered in Bangalore, India Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.

To know more about our offerings. Please write to us at **[business@happiestminds.com](mailto:business@happiestminds.com)**





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