A Multinational Field Service Platform provider in UK & Americas

About

One of the biggest Field service platform provider in UK & Americas region for Domestic service, Construction, Real-estate & Enterprise systems

Problem

Manages huge customer data on its 4 critical business platforms. As a BU they wanted to assess themselves against best security standards an organization of its kind should have & decided to conduct vBSIMM & BSIMM self assessment but has no expertise in conducting the Audit.

Solution

Customized checklist was designed & developed to cover necessary controls that are to be assessed.

Defined risk rating based on organizational SOP & BSIMM recommendations.

Set-up dedicated teams, central dashboard to manage audit findings.

Maturity Score before Audit was <25 as per BSIMM Scale which was taken to 95%

Now the organization has matured in all 4 critical areas:

- Governance
- SSDL Touchpoints:
- Intelligence
- Deployment

Write to us: business@happiestminds.com

About Happiest Minds Technologies

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as Big Data Analytics, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV & RPA, Blockchain, etc. Positioned as “Born Digital, Born Agile”, our capabilities span across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality.

Headquartered in Bangalore, India; Happiest Minds has operations in USA, UK, The Netherlands, Australia and Middle East.

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