AGILE INFRASTRUCTURE MANAGEMENT WITH DIGITAL SECURITY
## Infrastructure Management Services

### CLOUD & DC INFRASTRUCTURE SERVICES
- Discovery & Assessment
- Plan & Design
- DR/BCP Consulting
- Build and Migrate
- Database Migration & Replatforming
- DevSecOps Integration
- Hybrid Cloud Management
- Cloud Capacity, Performance and Cost Optimization
- DevOps & Cloud Automation

### SMART & SECURE WORKSPACES
- End-user and Device Analysis
- Cloud Services Adoption
- End-user Automation Use Cases/
- Device Refresh & OS Migrations
- Directory Services Migration
- UC & Collaboration Migration
- Unified Device Management
- Desktop Engineering
- Enterprise Mobility Management
- UC & Collaboration
- End-user Automation & Analytics

### NETWORKS
- Network Consulting & Maturity Assessment
- Network Planning
- Network, Deployment, Consolidation and Migration
- Network Optimization Services
- Network Engineering Support
- Network Automation and Analytics
- IP Telephony, Audio and Video System Monitoring and Support

### ITSM & ITOM
- Tool Consulting
- UX/EX Driven Recommendations
- IT Process Consulting
- Tools Consolidation
- Tools Implementation, Integration and Migration
- Tools Platform Maintenance and Operational Support
- Tools Customization and Engineering Support
- Workflow Automation

---

### CLOUD OPERATIONS

- Network Consulting & Maturity Assessment
- Network Planning
- Network, Deployment, Consolidation and Migration
- Network Optimization Services
- Network Engineering Support
- Network Automation and Analytics
- IP Telephony, Audio and Video System Monitoring and Support

### SERVICE DESK

- Network Consulting & Maturity Assessment
- Network Planning
- Network, Deployment, Consolidation and Migration
- Network Optimization Services
- Network Engineering Support
- Network Automation and Analytics
- IP Telephony, Audio and Video System Monitoring and Support

### NOC SERVICES

- Network Consulting & Maturity Assessment
- Network Planning
- Network, Deployment, Consolidation and Migration
- Network Optimization Services
- Network Engineering Support
- Network Automation and Analytics
- IP Telephony, Audio and Video System Monitoring and Support
SOLUTION SUITES

ELLIPSE Platform

Next-Gen managed services platform for managing and enabling agile and secure hybrid IT infrastructure. It solves issues such as operational complexity, lack of unified IT visibility and actionable insights, poor user experience, low IT service levels, customer churn and revenue leakage that traditional IT infrastructure tools fail to address.

ELLIPSE INFUSED MANAGED INFRASTRUCTURE SERVICES

Portals & Dashboard

Features
- Modular, multi-tenant capable platform
- Integration of monitoring, ITSM and Automation tools
- Advanced Analytics and Machine Learning backend

Benefits
- Standardized and cost-efficient IT operations
- Enhanced operational intelligence & security Controls
- Automation driven agility
INFRASTRUCTURE SERVICES SUCCESS STORIES

US based Financial Services Company
Increased FCR from 75% to 95%

Global Professional Services Provider in Accounting, Tax, HR and Payroll Services Based in Europe
3 DCs | 135+ Offices
80+ Countries | 7500+ End-users

US Based Diversified Media and Entertainment Conglomerate
800+
Databases Re-platted and Migrated to Cloud

Leading Insurance Company in India
ELLIPSE Platform Based Dashboards and Insights

A Software Company Offering CX, Digital Asset Management, Multi-channel Publishing and e-commerce Software
DevOps Integration, Reduced Cloud Consumption Costs by 20%

VALUE PROPOSITION

01 IP SOLUTIONS
02 CENTER OF EXCELLENCE
03 500+ CONSULTANTS
04 FRAMEWORKS & SOLUTION ACCELERATORS
05 ISO 270001 CERTIFIED DELIVERY CENTERS
06 GLOBAL REACH TO 17 LOCATIONS
07 OEM & ISV ALLIANCES
08 50+ CUSTOMERS ACROSS 9 INDUSTRY VERTICALS
SKILLS & PARTNERSHIPS

CLOUD INFRASTRUCTURE

WORKSPACES

NETWORKING

TOOLS & AUTOMATION

All logos are property and registered trademarks of respective companies.
<table>
<thead>
<tr>
<th>GOVERNANCE, RISK &amp; COMPLIANCE</th>
<th>MDR &amp; INFRA SECURITY</th>
<th>IDENTITY &amp; ACCESS MANAGEMENT</th>
<th>ADVANCED THREAT MANAGEMENT</th>
<th>DATA SECURITY &amp; PRIVACY</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISO27001, ISMS, Assessment</td>
<td>Managed detection and respond (MDR)</td>
<td>IDAM Consulting</td>
<td>Application Security Services</td>
<td>Data Security Assessment &amp; Consulting</td>
</tr>
<tr>
<td>PCI-DSS, HIPAA Assessment</td>
<td>Managed Endpoint detection and response.</td>
<td>IDAM Implementation</td>
<td>Security Code Review</td>
<td>Data Discovery and Classification</td>
</tr>
<tr>
<td>Cyber Risk, TPR Assessment</td>
<td>Cyber/Risk Analytics</td>
<td>IDAM Ops Support</td>
<td>Mobile Security Testing</td>
<td>Data Loss Prevention</td>
</tr>
<tr>
<td>ASD, NESA Assessment</td>
<td>Threat Intelligence and Advisory Services</td>
<td>Identity of Things(IOT)</td>
<td>Network Security Architecture Assessment</td>
<td>Data Encryption Masking</td>
</tr>
<tr>
<td>SWIFT Security Assessment</td>
<td>Cloud Security</td>
<td>Multi-factor Authentication</td>
<td>Vulnerability Management</td>
<td>Data Governance</td>
</tr>
<tr>
<td>SOX ITGC, SOC 2 Assessment</td>
<td>IOT Security</td>
<td>Identity Vigil (IDaaS) platform</td>
<td>Penetration Testing</td>
<td>Data Privacy Regulations, Consulting &amp; Remediation (GDPR, CCPA)</td>
</tr>
<tr>
<td>Security PMO</td>
<td>Network Risk Mgmt.</td>
<td></td>
<td>IOT Security Testing</td>
<td></td>
</tr>
</tbody>
</table>
SECURITY SOLUTION SUITES

CRPP (MDR Platform)
SOC 2.0 Platform and Services

IdentityVigil
Identity and Access Governance for and from cloud

ASOC (App Security Center)
End to End Application Security Assurance

ThreatVigil
Threat Intelligence and Brand Monitoring

EvAIAM
IAM assessment and roadmap

CLEAN (Holistic Vul Mgmt)
Complete End to end “Exploit assess and Negate” framework

ComplianceVigil
GRC Automation

VCISO
Virtual CISO Service and Risk Office

InfoVigil
Integrated Data & information Governance

RCA
Regulatory Compliance Assurance

AUTO
Security Automation & RPA

CyberVigil
Cyber Risk Rating and mitigation

CloudVigil
Hybrid Cloud Security

IOTVigil
IOT Security Assessment

PrivacyVigil
Data Privacy Assessment
SECURITY SERVICES SUCCESS STORIES

UK’s Leading Professional Services Company
Achieved ISO compliance across 80+ countries and 120+ locations

Civil Aviation Infrastructure Services Provider- India
Green Field project for Drone Management with secured platform

For a global Financial Audit & Advisory Firm
GRC automation and Security Maturity Enhancement by 20%

Retail Giant in Australia and New Zealand
Addressed more than 400 open incidents pending on security analytics queue and 40% Reduction in MTTD and MTTR leveraging SOC 2.0

For A Global Product company offering services on billing & customer care
80% of Open Vulnerability count (Critical / High / Medium) were brought down by having a solid VM approach.

VALUE PROPOSITION

01 Complete Security for Digital Technologies
02 AI Powered Cyber Security Platform and Solutions
03 Automation Lead Security for enhanced Incident
04 Business Application Security assurance
05 Focused Data Privacy and security
Key Alliances & Partnerships


RAPID: Vulnerability Mgmt, MDR Services.

McAfee: Cyber Security, Risk & Compliance.

RSA: Risk & Compliance, Identity Management.

IBM: Cyber & Data Security Services.

Dataguise: Data Security, Masking.

Splunk: Security Analytics.

Fortinet: Network and Endpoint Security Services.

Palo Alto: SOAR, MDR Services.

Okta: Identity and Access Management.

Cyberark: Privilege User Mgmt.

Alyne: GRC Automation.

Cymulate: Automated Red Teaming.

KnowBe4: User Awareness.

All logos are property and registered trademarks of respective companies.
**WHY HAPPIEST MINDS?**

**Born Digital . Born Agile**  
Digital and Agile are the genetic codes built into the very essence of our organization.

**Chip to Cloud Expertise**  
Strong R&D, end to end capabilities from consulting to deployment and IP led sales.

**Strong strategic partnerships**  
Carefully nurtured partnerships with leading solution providers for replicable sales.

**Happiest and Mindful culture**  
An award-winning mindful approach towards people and customers.

**Integrated Disruptive Technologies**  
Deep expertise in emerging technologies including Blockchain, Drones, Robotics, RPA, and more.
About Happiest Minds Technologies

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: Big Data Analytics, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, Blockchain, Automation including RPA, etc. Positioned as “Born Digital . Born Agile”, our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality.

A Great Place to Work-Certified™ company, Happiest Minds is headquartered in Bangalore, India with operations in the U.S., UK, The Netherlands, Australia and Middle East.