

# AGILE INFRASTRUCTURE MANAGEMENT WITH **DIGITAL SECURITY**

# INFRASTRUCTURE MANAGEMENT SERVICES



## CLOUD & DC INFRASTRUCTURE SERVICES

- ▶ Discovery & Assessment
  - ▶ Plan & Design
  - ▶ DR/BCP Consulting
- 
- ▶ Build and Migrate
  - ▶ Database Migration & Replatforming
  - ▶ DevSecOps Integration
- 
- ▶ Hybrid Cloud Management
  - ▶ Cloud Capacity, Performance and Cost Optimization
  - ▶ DevOps & Cloud Automation

## SMART & SECURE WORKSPACES

- ▶ End-user and Device Analysis
  - ▶ Cloud Services Adoption
  - ▶ End-user Automation Use Cases/
- 
- ▶ Device Refresh & OS Migrations
  - ▶ Directory Services Migration
  - ▶ UC & Collaboration Migration
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- ▶ Unified Device Management
  - ▶ Desktop Engineering
  - ▶ Enterprise Mobility Management
  - ▶ UC & Collaboration
  - ▶ End-user Automation & Analytics

## NETWORKS

- ▶ Network Consulting & Maturity Assessment
  - ▶ Network Planning
- 
- ▶ Network, Deployment, Consolidation and Migration
  - ▶ Network Optimization Services
- 
- ▶ Network Engineering Support
  - ▶ Network Automation and Analytics
  - ▶ IP Telephony, Audio and Video System Monitoring and Support

## ITSM & ITOM

- ▶ Tool Consulting
  - ▶ UX/EX Driven Recommendations
  - ▶ IT Process Consulting
- 
- ▶ Tools Consolidation
  - ▶ Tools Implementation, Integration and Migration
- 
- ▶ Tools Platform Maintenance and Operational Support
  - ▶ Tools Customization and Engineering Support
  - ▶ Workflow Automation

CLOUD OPERATIONS

SERVICE DESK

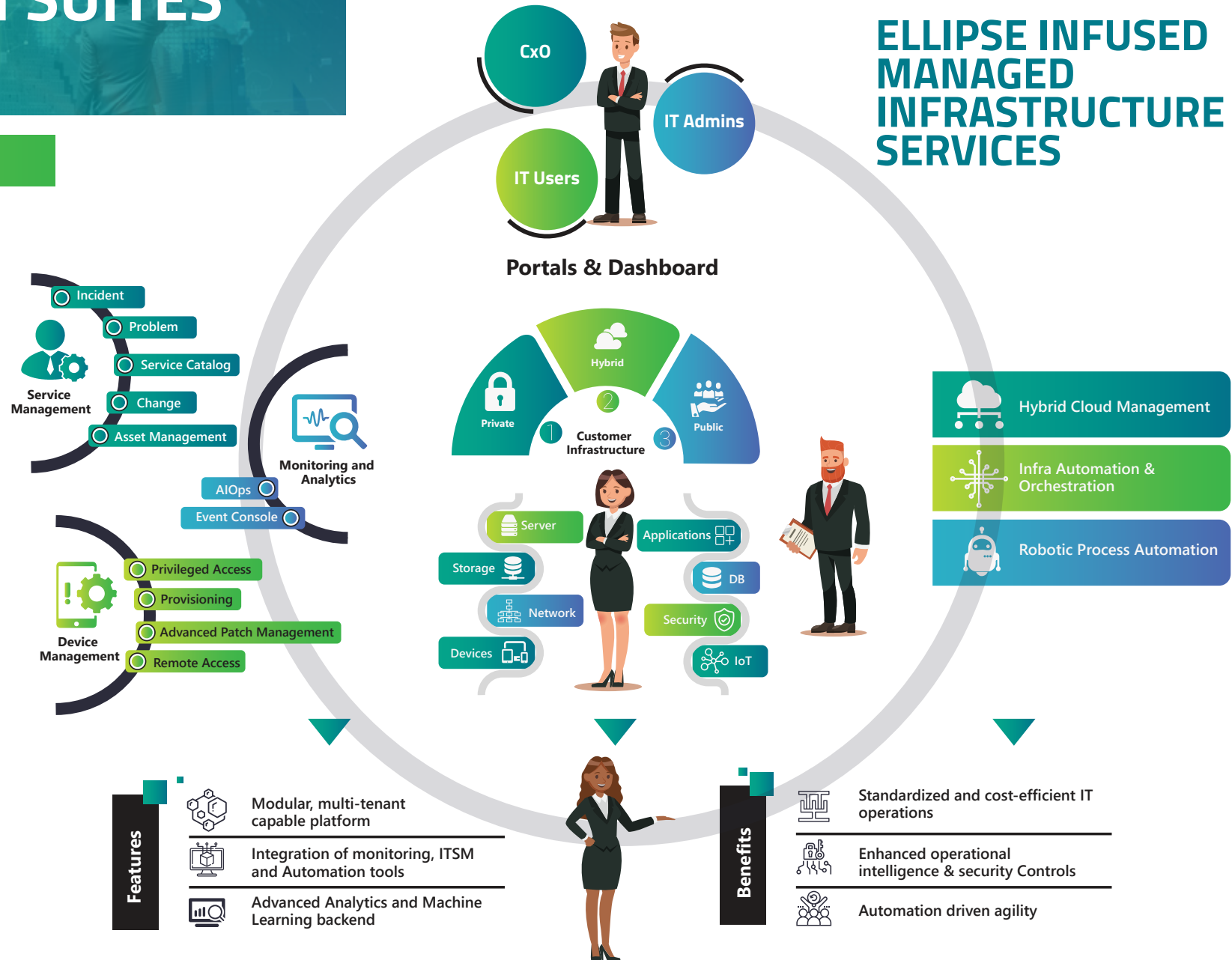
NOC SERVICES



# SOLUTION SUITES

## ELLIPSE Platform

Next-Gen managed services platform for managing and enabling agile and secure hybrid IT infrastructure. It solves issues such as operational complexity, lack of unified IT visibility and actionable insights, poor user experience, low IT service levels, customer churn and revenue leakage that traditional IT infrastructure tools fail to address.



# INFRASTRUCTURE SERVICES SUCCESS STORIES

## US based Financial Services Company

Increased FCR from  
**75% to 95%**

## Global Professional Services Provider in Accounting, Tax, HR and Payroll Services Based in Europe

3 DCs	135+ Offices
80+ Countries	7500+ End-users

## Leading Insurance Company in India

ELLIPSE Platform  
Based Dashboards and Insights

## A Software Company Offering CX, Digital Asset Management, Multi-channel Publishing and e-commerce Software

DevOps Integration,  
Reduced Cloud Consumption  
Costs by 20%

## US Based Diversified Media and Entertainment Conglomerate

**800+**  
Databases Re-platformed and  
Migrated to Cloud

## VALUE PROPOSITION

**01** IP SOLUTIONS

**02** CENTER OF EXCELLENCE

**03** 500+ CONSULTANTS

**04** FRAMEWORKS & SOLUTION ACCELERATORS

**05** ISO 270001 CERTIFIED DELIVERY CENTERS

**06** GLOBAL REACH TO 17 LOCATIONS

**07** OEM & ISV ALLIANCES

**08** 50+ CUSTOMERS ACROSS 9 INDUSTRY VERTICALS



# SKILLS & PARTNERSHIPS

## CLOUD INFRASTRUCTURE



## WORKSPACES



## NETWORKING



## TOOLS & AUTOMATION





# SECURITY SERVICES PORTFOLIO

## GOVERNANCE, RISK & COMPLIANCE

- ▶ ISO27001, ISMS, Assessment
- ▶ PCI-DSS, HIPAA Assessment
- ▶ Cyber Risk, TPR Assessment
- ▶ GDPR Assessment & Roadmap
- ▶ ASD, NESA Assessment
- ▶ SWIFT Security Assessment
- ▶ SOX ITGC, SOC 2 Assessment
- ▶ Security PMO
- ▶ Archer Professional Services
- ▶ BCP/DR Consulting
- ▶ Security Awareness Program
- ▶ Alyne - GRC Automation

## MDR & INFRA SECURITY

- ▶ Managed detection and respond (MDR)
- ▶ Managed Endpoint detection and response.
- ▶ Cyber/Risk Analytics
- ▶ End Point Threat Detection
- ▶ Threat Intelligence and Advisory Services
- ▶ Cloud Security
- ▶ IOT Security
- ▶ Network Risk Mgmt.
- ▶ Next Gen Network Security

## IDENTITY & ACCESS MANAGEMENT

- ▶ IDAM Consulting
- ▶ IDAM Implementation
- ▶ IDAM Ops Support
- ▶ Privilege Access-Implementation & Support
- ▶ Identity of Things(IOT)
- ▶ Multi-factor Authentication
- ▶ Identity Vigil (IDaaS) platform

## ADVANCED THREAT MANAGEMENT

- ▶ Application Security Services
- ▶ Security Code Review
- ▶ Mobile Security Testing
- ▶ Device Config Review
- ▶ Network Security Architecture Assessment
- ▶ Vulnerability Management
- ▶ Penetration Testing
- ▶ IOT Security Testing
- ▶ Device Configuration Review
- ▶ Red Teaming

## DATA SECURITY & PRIVACY

- ▶ Data Security Assessment & Consulting
- ▶ Data Discovery and Classification
- ▶ Data Loss Prevention
- ▶ Cloud Access Security Broker (CASB)
- ▶ Data Encryption Masking
- ▶ Data Governance
- ▶ Data Privacy Regulations, Consulting & Remediation (GDPR,CCPA)

# SECURITY SOLUTION SUITES



## CRPP ( MDR Platform)

SOC 2.0 Platform and Services



## IdentityVigil

Identity and Access Governance for and from cloud



## ASOC (App Security Center)

End to End Application Security Assurance



## ThreatVigil

Threat Intelligence and Brand Monitoring



## EvaLIAM

IAM assessment and roadmap



## CLEAN (Holistic Vul Mgmt)

Complete End to end "Exploit assess and Negate" framework



## ComplianceVigil

GRC Automation



## VCISO

Virtual CISO Service and Risk Office



## InfoVigil

Integrated Data & information Governance



## RCA

Regulatory Compliance Assurance



## AUTO

Security Automation & RPA



## CyberVigil

Cyber Risk Rating and mitigation



## CloudVigil

Hybrid Cloud Security



## IOTVigil

IOT Security Assessment



## PrivacyVigil

Data Privacy Assessment

# SECURITY SERVICES SUCCESS STORIES

## UK's Leading Professional Services Company

Achieved ISO compliance  
across

**80+** countries  
and **120+** locations

## Civil Aviation Infrastructure Services Provider- India

Green Field project for Drone  
Management with secured  
platform

## Retail Giant in Australia and New Zealand

Addressed more than 400 open  
incidents pending on security analytics  
queue and 40% Reduction in MTTD  
and MTTR leveraging SOC 2.0

## For a global Financial Audit & Advisory Firm

GRC automation and Security  
Maturity Enhancement by  
**20%**

## For A Global Product company offering services on billing & customer care

**80%**

of Open Vulnerability count  
(Critical / High / Medium)  
were brought down by having a  
solid VM approach.



## VALUE PROPOSITION

**01** Complete Security for  
Digital Technologies

**02** AI Powered Cyber Security  
Platform and Solutions

**03** Automation Lead  
Security for enhanced  
Incident

**04** Business Application Security  
assurance

**05** Focused Data Privacy  
and security



# KEY ALLIANCES & PARTNERSHIPS



Cyber Security, IOT Security  
Azure Security



Risk & Compliance,  
Identity Management



Network and Endpoint  
Security Services



GRC Automation



Cloud Security,  
IOT Security



Cyber and Data Security  
Services



SOAR, MDR Services



Automated Red Teaming



Vulnerability Mgmt,  
MDR Services



Data Security, Masking



Identity and Access  
Management



User Awareness



Cyber Security,  
Risk & Compliance



Security Analytics



Privilege User Mgmt

# AWARDS AND ACCOLADES



Top 100 Asia Award



ciso-leadership-award-  
overall-web-security-solution-  
year-2019



IAOP-Best of the Global  
Outsourcing 100 list

## WHY HAPPIEST MINDS?



### Born Digital . Born Agile

Digital and Agile are the genetic codes built into the very essence of our organization



### Chip to Cloud Expertise

Strong R&D, end to end capabilities from consulting to deployment and IP led sales



### Strong strategic partnerships

Carefully nurtured partnerships with leading solution providers for replicable sales



### Happiest and Mindful culture

An award-winning mindful approach towards people and customers



### Integrated Disruptive Technologies

Deep expertise in emerging technologies including Blockchain, Drones, Robotics, RPA, and more.





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## About Happiest Minds Technologies

Happiest Minds, the Mindful IT Company, applies agile methodologies to enable digital transformation for enterprises and technology providers by delivering seamless customer experience, business efficiency and actionable insights. We leverage a spectrum of disruptive technologies such as: Big Data Analytics, AI & Cognitive Computing, Internet of Things, Cloud, Security, SDN-NFV, Blockchain, Automation including RPA, etc. Positioned as "Born Digital . Born Agile", our capabilities spans across product engineering, digital business solutions, infrastructure management and security services. We deliver these services across industry sectors such as retail, consumer packaged goods, edutech, e-commerce, banking, insurance, hi-tech, engineering R&D, manufacturing, automotive and travel/transportation/hospitality.

A Great Place to Work-Certified™ company, Happiest Minds is headquartered in Bangalore, India with operations in the U.S., UK, The Netherlands, Australia and Middle East.



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