World’s leading online education provider

About Customer

World’s leading Education provider which is committed to providing high-quality education. Customer is large online and classroom education and course provider with presence all over North America. They have 300+ campuses with over 1 million students.
02 Strategy and Objectives
- Automate SOX Compliance Audit
- Customize GRC Automation tool – RSA Archer to meet business requirements
- Support issue resolution, regular patches and upgrades

03 Service Offered
- Complete automation of campus assessment by using application and questionnaires. Data is shared between Applications which reduced the redundancy.
- The Escalation and follow ups using Reminder and scheduled Notifications ensured On time Completion of Assessments
- The Assignment and Approval flow is taken care efficiently by Workflow feature.
- Proper Assignment of any Assessment finding to respective user and Ensures the remedy for the finding.
- The Statistical Reports and I-Views helped Immediate Decision taking.

04 Digital Security Delivered
- The Complete Campus Assessment Lifecycle was Automated
- Self Assessments Automation helped in improvement of frequency and Coverage of campuses
- Consistent quality assurance

About Happiest Minds Technologies
Happiest Minds Technologies Limited (NSE: HAPPSTMND), a Mindful IT Company, enables digital transformation for enterprises and technology providers by delivering seamless customer experiences, business efficiency and actionable insights. We do this by leveraging a spectrum of disruptive technologies such as artificial intelligence, blockchain, cloud, digital process automation, internet of things, robotics/drones, security, virtual/augmented reality, etc. Positioned as 'Born Digital - Born Agile', our capabilities span digital solutions, infrastructure, product engineering and security. We deliver these services across industry sectors such as automotive, BFSI, consumer packaged goods, e-commerce, edutech, engineering R&D, hi-tech, manufacturing, retail and travel/transportation/hospitality.

A Great Place to Work-Certified™ company, Happiest Minds is headquartered in Bangalore, India with operations in the U.S., UK, Canada, Australia and Middle East.