Novell IDM Solution with Access Governance Integration

Mutual Fund and Financial Services Group

About Customer
One of the largest mutual fund and financial services groups in the world. Manages mutual funds, fund distribution and investment advice services, as well as providing discount brokerage services, retirement services, wealth management and other services.
Strategy and Objectives

- No business visibility into who has access to what for lot of business-critical applications
- Audit and Compliance Reporting was manual and use to take long time
- Lack of Automation in provisioning of Identity across 200+ applications resulting in error prone user-id management

Service Offered

- Defined the application onboarding framework
- Integrated around 30 applications per Quarter with AGS solution
- Implemented and Rolled out IDM Solution
- Integrated AGS with IDM for Auto fulfillment to Maintain an ongoing basis so that IDM is notified of the correct entitlements and entitlement path for each user

Digital Security Delivered

- Improved visibility into who has access to what and period certification as per compliance mandate
- Improved Risk and Compliance posture with automated reporting
- Automated identity provisioning across heterogeneous application has led to efficient management of user IDs
- Self Service password management reduced the help desk overhead significantly

About Happiest Minds Technologies

Happiest Minds Technologies Limited (NSE: HAPPSTMNDS), a Mindful IT Company, enables digital transformation for enterprises and technology providers by delivering seamless customer experiences, business efficiency and actionable insights. We do this by leveraging a spectrum of disruptive technologies such as: artificial intelligence, blockchain, cloud, digital process automation, internet of things, robotics/drones, security, virtual/augmented reality, etc. Positioned as ‘Born Digital . Born Agile’, our capabilities span digital solutions, infrastructure, product engineering and security. We deliver these services across industry sectors such as automotive, BFSI, consumer packaged goods, e-commerce, edutech, engineering R&D, hi-tech, manufacturing, retail and travel/transportation/hospitality.

A Great Place to Work-Certified™ company, Happiest Minds is headquartered in Bangalore, India with operations in the U.S., UK, Canada, Australia and Middle East.