

A CASE STUDY

WORKSPACE TRANSFORMATION AND MANAGED SERVICES

For A Private Wealth Management Firm in India



SOLUTION

- End User Computing, DC and Network Solution Implementation
- End User Service Desk and Security Operations
- Remote Infrastructure Monitoring & Support
- Messaging, Unified Communication Integration Services

STRATEGY & OBJECTIVES

- Define the IT Strategy / Roadmap
- Deploy an **Infrastructure** Solution for all the Office Locations
- Cost Optimized **Remote** Support Services.

ENABLERS

- End-to-End Capabilities in End User Computing, Service Desk, Unified Communication and Collaboration & Security Operations
- ELLIPSE Platform for Managed Services Delivery

DIGITAL SECURED INFRASTRUCTURE DELIVERED



A Standardized Operating Environment



Cost Optimized Remote Infrastructure Services



Service Ownership with Assured Productivity Gains Y-o-Y



Well Defined Technology Road-map with Implementation Plans