



End to End IAM Design, Deployment & Support for UK's Leading Professional Services Company

01

About Customer

A professional services firm with 125 offices in 83 jurisdictions, headquartered in Amsterdam, Netherlands. The independent group provides Accounting, Tax, HR, and Payroll services to businesses operating globally.

02 Strategy & Objectives

- MIM 2016 component set up
- User account J-M-L Process Automation and Workflow Definition
- Integration with Authoritative Source
- Active Directory Integration
- Exchange / O365 Integration
- Password Management Portal Set up
- User Self-service Portal and UI Customization
- Audit & Reports
- Value Added and Transformation Services in Remedy, Patch Management, DR/BCP Assessments

03 Service Offered

- A Robust service transition framework with minimal disruption to business
- Automation of user identity life cycle through the enterprise spanning different geographical locations
- Well defined security policies & use cases

04 Digital Security Delivered

- With existing non-centralized provisioning, security risks, tedious manual tasks, heavy helpdesk involvement were a major concern which was effectively addressed through our solution deployment
- AD object clean-up; proper RBAC analysis and deployment; and process optimization lead to a more streamlined a well-controlled enterprise-level **identity management** system
- Drastically reduced Total Cost of Operations (TCO)
- Effective implementation of the MIM 2016 across legacy on-premises applications as well as next-gen SaaS applications

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About Happiest Minds Technologies

Happiest Minds Technologies Limited (NSE: HAPPSTMNDS), a Mindful IT Company, enables digital transformation for enterprises and technology providers by delivering seamless customer experiences, business efficiency and actionable insights. We do this by leveraging a spectrum of disruptive technologies such as: artificial intelligence, blockchain, cloud, digital process automation, internet of things, robotics / drones, security, virtual/augmented reality, etc. Positioned as 'Born Digital. Born Agile', our capabilities span digital solutions, infrastructure, product engineering and security. We deliver these services across industry sectors such as automotive, BFSI, consumer packaged goods, e-commerce, edutech, engineering R&D, hi-tech, manufacturing, retail and travel/transportation/hospitality.

A Great Place to Work-Certified™ Company, Happiest Minds is headquartered in Bangalore, India with operations in the U.S., UK, Canada, Australia and Middle East.