

Born Digital . Born Agile

A CASE STUDY

WORKSPACE TRANSFORMATION & MANAGED END-USER SUPPORT SERVICES

For a global Specialized Student Information System (SIS) Software

ABOUT CUSTOMER

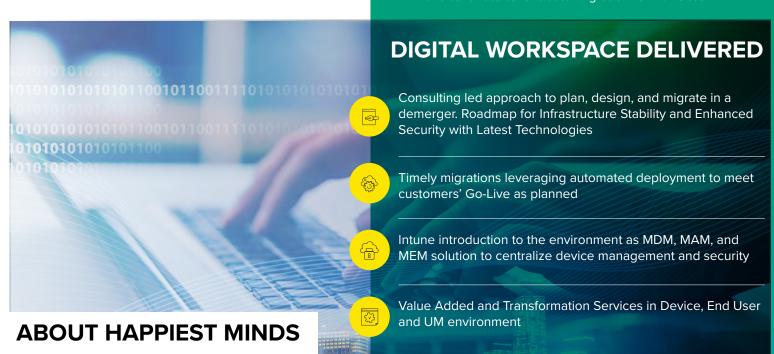
A specialized Student Information System (SIS) software provider with regional products and a global SaaS offering serving more than 200 customers across Europe and North America. These products specialize in mid-market higher education institutions who are seeking to modernize the student journey from inside out.

STRATEGY AND OBJECTIVES

- As part of the business divestment process, the SIS products were acquired by a PE necessitating separation of both IT and customer facing applications and infrastructure.
- Plan, design and migrate customer facing commercials workloads on Azure and on-premises Enterprise applications to new Azure subscriptions and regions.
- Post migration, setup end-to-end Managed IT Infrastructure and Security management services.

ENABLER

- Design and deployment of AD (PROD/UAT/DEV/QA) Environment
- Discovery, planning and design for the M365 platform and data migration done
- Implemented Intune Autopilot along with MDM/MAM policies
- Defined and deployed Patch Management solutions for Servers and End user devices
- SharePoint Platform designing (Sites, policies, Security) and tenant to tenant data Migration for 40+ sites



Happiest Minds Technologies Limited (NSE: HAPPSTMNDS), a Mindful IT Company, enables digital transformation for enterprises and technology providers by delivering seamless customer experiences, business efficiency and actionable insights. We do this by leveraging a spectrum of disruptive technologies such as: artificial intelligence, blockchain, cloud, digital process automation, internet of things, robotics/drones, security, virtual/augmented reality, etc. Positioned as 'Born Digital . Born Agile', our capabilities span digital solutions, infrastructure, product engineering and security. We deliver these services across industry sectors such as automotive, BFSI, consumer packaged goods, e-commerce, edutech, engineering R&D, hi-tech, manufacturing, retail and travel/transportation/hospitality. A Great Place to Work-Certified company, Happiest Minds is headquartered in Bangalore, India with operations in the U.S., UK, Canada, Australia and Middle East.

