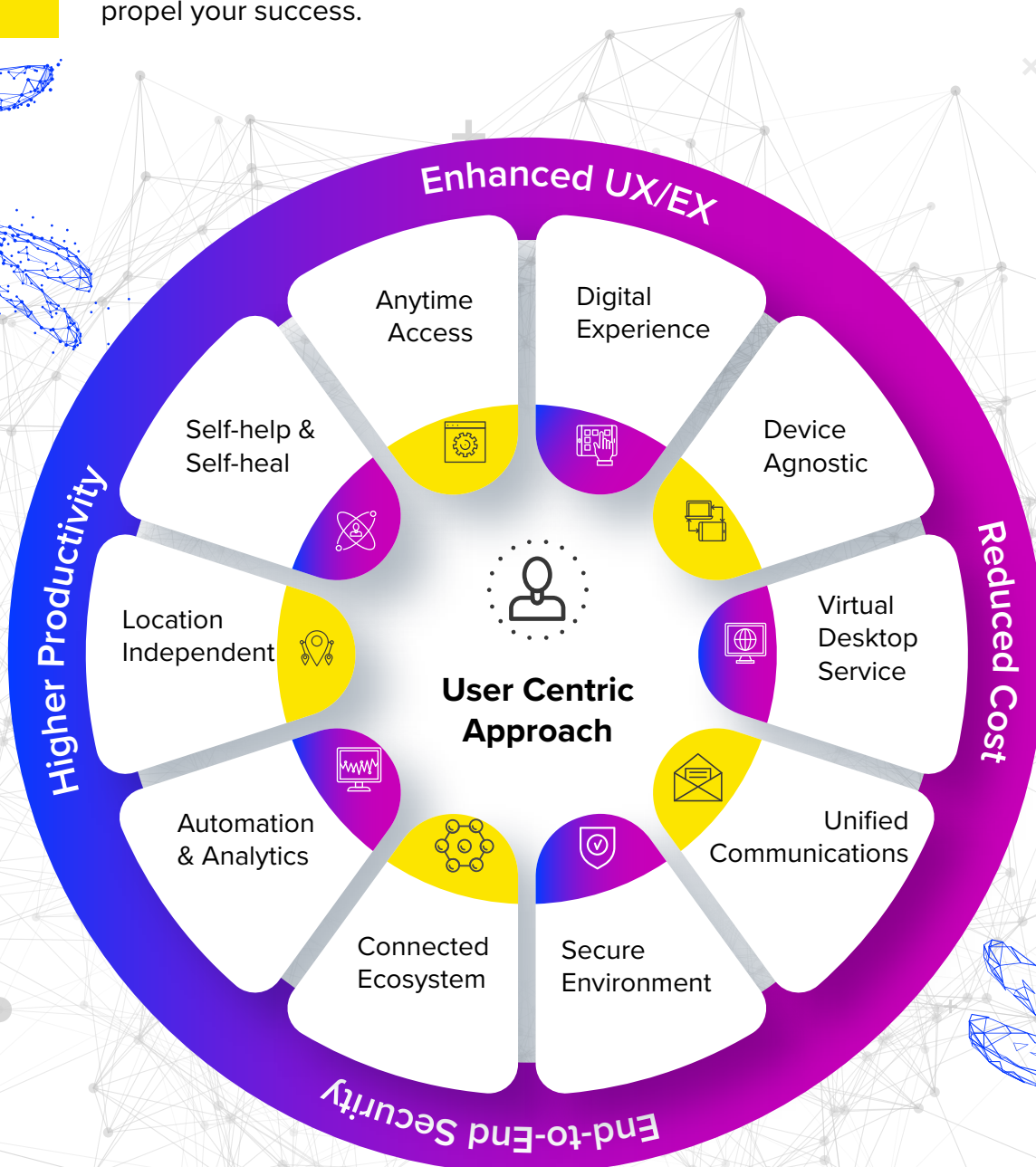


DIGITAL WORKSPACE SERVICES

Empowering your workplace with productive and secure digital experience

Unleash the full potential of your organization through our transformative **Digital Workspace Services**. Experience heightened end-user security, a redefined user journey, substantial cost savings, unparalleled productivity gains, and dedicated round-the-clock support — all wrapped in a package designed to propel your success.





We leverage **ELLIPSE**, our unified workspace delivery platform to provide round the clock end-user support services, analytics & AI-driven user experience management and automation for end users. Chatbots, self-heal and self-help features help with automated incident management, remediation support and change management across all levels.

Our Digital Workspace Services Offerings



Consulting & Design

- Workspace transformation strategies
- End user and device analysis, persona mapping
- Cloud services adoption strategies
- Identification of key automation opportunities
- High-level solution design and planning





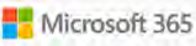























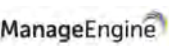
Build & Migrate

- Detailed environment assessment
- Detailed designs and planning for build & migration
- New service implementation, integration, and migration

Manage & Automate

- End user service operations
- Desktop engineering
- Service Desk
- Custom reports and dashboards
- Enhanced automation adoption

Strategic Partnerships to Deliver Greater Value

Mobility Management				
UC & Collaboration				
Desktop Virtualization				
Data/File Management				
Device & Image Management				
End Point Management				
End User Analytics & Automation				
IT Service Management				

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Digital Workspace Services Success Stories

Reduced operational costs by 40%, supported **4500+ users** with enhanced security & user experience for a non-profit education organization in US - [Read more](#)

Reduced 30% of request & incident resolution times for a global warehouse management software provider - [Read more](#)

Successfully migrated data of **40+ sites by leveraging automated deployment** for a global Specialized Student Information System (SIS) Software Provider - [Read more](#)

About Happiest Minds

Happiest Minds Technologies Limited (NSE: HAPPSTMNDS), a Mindful IT Company, enables **digital transformation** for enterprises and technology providers by delivering seamless customer experiences, business efficiency and actionable insights. We do this by leveraging a spectrum of disruptive technologies such as: **artificial intelligence, blockchain, cloud**, digital process automation, **internet of things**, robotics/drones, **security**, virtual/augmented reality, etc. Positioned as 'Born Digital . Born Agile', our capabilities span digital solutions, infrastructure, product engineering and security. We deliver these services across industry sectors such as automotive, BFSI, consumer packaged goods, e-commerce, edutech, engineering R&D, hi-tech, manufacturing, retail and travel/transportation/hospitality.

A Great Place to Work-Certified™ company, Happiest Minds is headquartered in Bangalore, India with operations in the U.S., UK, Canada, Australia and Middle East.



For Business
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