



happiest minds

The Mindful IT Company

Born **Digital** . Born **Agile**

NAVIGATING POSSIBILITIES WITH GENERATIVE AI EXCELLENCE



AI

**Generative AI
Business Services**

Generative AI is crucial in reshaping modern business dynamics, driving advancements in information access, innovation, and operational efficiency. At the forefront of this transformative wave, Happiest Minds stands as a leading force. Through our expertise in consulting, R&D, and testing, we help create a customized roadmap for seamless technology integration, serving as your innovation enabler to achieve tangible business goals with Generative AI.

Our Suite of Offerings enables businesses to harness the full potential of Generative AI.



CONSULTING

Elevate your AI strategy with our tailored guidance, establishing a Generative AI Center of Excellence (CoE) for effective governance and strategic alignment.



ENGINEERING

Drive innovation effortlessly with our R&D teams, specialists in co-engineering and customizing Generative AI solutions to meet your unique business needs.



TESTING

Ensure precision and security through our automated testing services, validating the accuracy and reliability of your Generative AI models.



INFRASTRUCTURE MANAGEMENT & SUPPORT

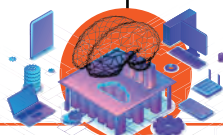
Streamline operations by entrusting us with end-to-end infrastructure management, from provisioning to maintenance, allowing you to focus on your core business.

Our Generative AI value chain is a collection of essential components that work together to unlock the full potential of this transformative technology.



SERVICES

We integrate AI applications with human expertise, aligning with your objectives and quality standards, and our team oversees, monitors, and refines solutions utilizing Generative AI.



AI APPLICATIONS

We develop practical tools and applications driven by Generative AI models to solve real-world problems, improve user experiences, and automate tasks.



CUSTOM MODELS

Tailored to your specifications, our custom models empower content generation, process automation, and precise predictions, ensuring relevance for individual organizations.

Happiest Minds Embraces the Generative AI Revolution

UNLOCKING PERPETUAL INNOVATION



RAJIV SHAH

President & Executive Board Member

In the ever-evolving landscape of digitization, Happiest Minds continues to champion innovation as a perpetual journey rather than a destination. While we stand by our commitment to “Designing Happiest Minds to exist in perpetuity,” our focus is also expanding towards a transformative force that promises to redefine the boundaries of technological possibilities — Generative AI.

As we embark on this transformative path, Generative AI emerges as a pivotal element in our strategy. This cutting-edge technology is set to revolutionize how we approach innovation within our organization and engage with our clients in their digital journeys. By establishing a dedicated unit focused on Generative AI (Generative AI Business Services), we are taking the next leap in our commitment to perpetual evolution.

Our goal is ambitious — to train all 5000+ members of the Happiest Minds family on the nuances of Generative AI, including code assistance. This initiative extends beyond internal functions, as we aim to leverage Generative AI to enhance our collaboration with leading technology providers such as Microsoft, OpenAI, Google, AWS, and others. We recognize the significance of data, content, and hybrid AI solutions, and Generative AI is poised to play a significant role in shaping our technological prowess.

Collaboration is at the heart of our strategy, and by aligning ourselves with industry leaders and new technologies, we seek to push the boundaries of what is possible. The fusion of human creativity and Generative AI capabilities promises to unlock new dimensions of innovation, creating opportunities for growth and resilience.

Our vision extends beyond internal optimization. We believe that Generative AI can be a significant revenue source for Happiest Minds in the years ahead, propelling us toward our ambitious goal of becoming a billion-dollar enterprise by 2031. This strategic focus on Generative AI aligns seamlessly with our commitment to creating a secure, resilient, and sustainable ecosystem for both our organization and our valued clients.

As we navigate the uncharted waters of evolution, Generative AI stands as a beacon of innovation, guiding us toward a future where possibilities are limitless, and the journey of digitization is a testament to our unwavering commitment to excellence. Together, with Generative AI at the helm, Happiest Minds is poised to shape the future of technology, driving continuous transformation and paving the way for a truly perpetual existence.

A GLIMPSE INTO HAPPIEST MINDS' PIONEERING INITIATIVE



SRIDHAR MANTHA

President & CEO - Generative AI Business Services

UNVEILING THE FUTURE OF GENERATIVE AI

AI has gradually become an integral part of our daily lives, infiltrating various aspects, from the technology fueling our smartphones to the autonomous-driving functionalities, and its applications, presented by platforms like ChatGPT, GitHub Copilot, and others, have captured global interest. Their widespread applicability, enabling almost anyone to communicate and create using these tools, has sparked fascination among users. And with this considerable excitement, McKinsey research suggests its potential annual contribution can be of \$2.6 trillion to \$4.4 trillion in value.

So, as we stand on the cusp of this technological revolution, Happiest Minds is at the forefront, ready to usher in the era of Generative AI. We have established a dedicated unit focused on Generative AI (Generative AI Business Services), where we are committed to providing Generative AI - based solutions at various levels, from selective process automation to optimizing workflows for increased efficiency leveraging our suite of offerings.



We stand apart with our unique ability to blend content, data, and AI to architect solutions that resonate with the dynamic business landscape. Our diverse range of services, includes consulting, engineering, testing, and infrastructure management & support. Hence, we are primed to enable businesses to harness the full potential of Generative AI, and with over 120 developed use cases spanning various domains and tailored Generative AI solutions for more than 20 customers, we ensure the seamless delivery of top-tier results. Our recent case studies stand as a testament to our proficiency:



Asset Maintenance Plan Energy Major

Digitized plant blueprint documents using image processing, NLP, OCR etc.

Understood plant maintenance requests using OpenAI APIs. Created maintenance plan based on request and corresponding plant blueprints.

Benefits
30% reduction in maintenance planning time, new workforce for maintenance activity augmented with insights.



Automatic JD Creation Metal Major

Based on key requirements like BU, skills, Goals and Objectives passed - create JD automatically. ChatGPT API based each goals and objectives details creation.

Integration to company DB to add company KRAs, head counts, context to JDs.

Benefits
18% reduction in hiring time, JD creation time reduced by 400%.



Customer Query Bot Insurance Major

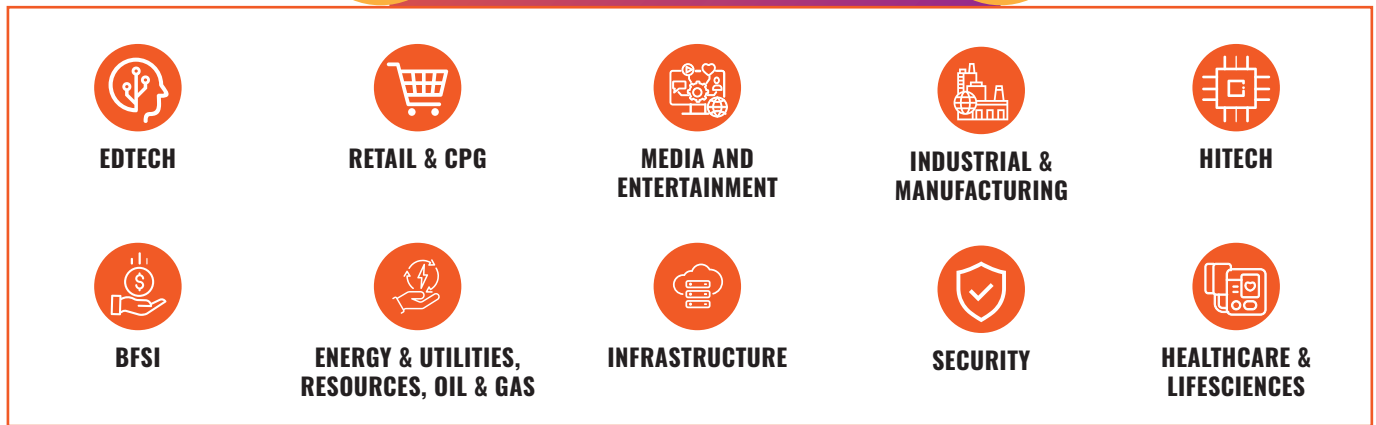
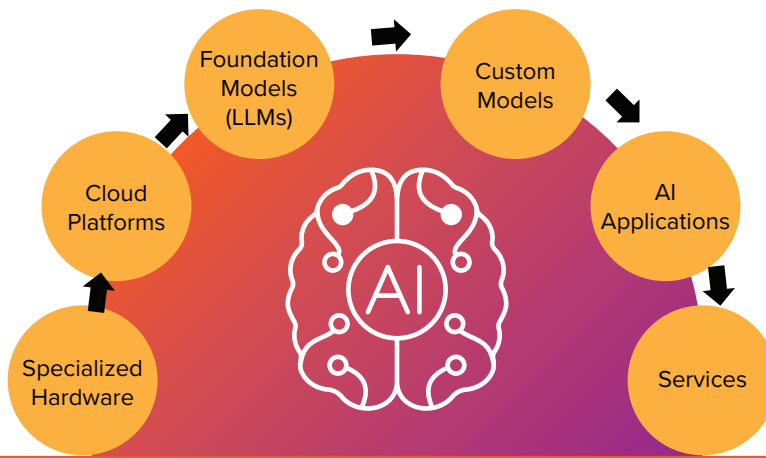
Created bot for giving information about products, queries, complaint tickets.

Using OpenAI APIs to understand the customer queries. Integrated it with ITMS, Teams/Slack etc.

Benefits
80% time reduction in customer L1 requests handling.

Looking ahead, we predict that Generative AI will become pervasive across most digital solutions in the next 2-3 years, our focus is on actively shaping the landscape with innovative solutions and a dedication to unlocking the full potential of this groundbreaking technology. Collaboration with industry leaders, a commitment to open-source solutions, and a strategic focus on internal functions — all contribute to an exhilarating journey, promising groundbreaking applications and transformative outcomes.

OUR GENERATIVE AI OFFERINGS & CAPABILITIES



EDTECH

Happiest Minds, with its cutting-edge Generative AI capabilities, is helping our EdTech customers transform their business across areas like assessment, tutoring and content generation. We are helping our customers ensure content and course accuracy, relevance, personalization, student engagement, content curation, summarization, assessment grading, and course mapping. With these capabilities, we empower EdTech providers to offer more effective and tailored educational experiences.

Assessment Validation and Generation

Generate question items and question types tailored to specific content, produce multiple variations of a single question, improve questions created by humans through evaluation, and identify and classify similar assessment items for more comprehensive testing.

Micro-Learning Content Generation

Create bite-sized learning modules based on existing content and generate concise content, such as examples, analogies, and assessments, and seamlessly curate external resources to enhance micro-learning material. Users can effortlessly search for and access micro-learning content, while the implementation of spaced repetition ensures effective spaced retention.

Virtual Tutor

Virtual Tutor is designed to provide real-time feedback, helping learners enhance their writing skills. Curate a diverse range of learning resources to cater to various preferences. Support non-linear, self-directed exploration of topics and derive personalized study plans to meet individual learning goals.

RETAIL & CPG

Happiest Minds' Generative AI capabilities are set to make a substantial impact on the Retail & CPG sector across a spectrum of critical functions. We are helping our customers from product ideation and design to marketing, advertising, and brand perception; our AI-driven solutions are designed to drive innovation. We also specialize in optimizing customer and B2B buyer experiences and streamlining retail and online store management along with supply chain management and tracking, demand forecasting, and warehouse management.



Retailer Cart Enhancement

We focus on boosting retailers' sales by strategically upselling and cross-selling to increase the size of customers' shopping baskets. We recommend the most suitable products, utilizing a contextual, menu-based, or promo-based approach. We also employ ingredient-based menu matching and suggestively prompt customers using text and messages to encourage additional purchases, thus allowing them to take advantage of attractive deals.



Sales Launch Collaterals

We streamline the process of launching campaigns across diverse markets and regions. Through templating, it ensures efficient translations and incorporates geo-relevant information while enabling the creation of FAQs. Once the master collateral is established, Generative AI simplifies the translation process and adds customizable content through text translation and speech conversion.



Retail Customer Service

We prioritize customer retention through service management by employing rule-based and Generative AI-driven customer complaint management, utilizing summarization and text content generation. When a consumer complaint is received, the tool efficiently classifies the issue, summarizes it, triggers actions for the relevant team, and even curates a response email, ensuring swift and effective resolution of customer concerns.

MEDIA AND ENTERTAINMENT

With its singular focus on Generative AI, Happiest Minds has been instrumental in helping a multitude of media and entertainment firms create state-of-the-art digital ecosystems that include OTT, entertainment parks, gaming, sports, and sports sponsorship. We have led industry-wide changes that are revolutionary for our clients thanks to these breakthroughs.

Content Localization and Translation

By fluidly transferring text between languages, Generative AI may be used to automate the localization and translation of material, assuring accurate translations for improved accuracy. We also help with the transcription of movies, translations into many languages, and language correction services, which help fix grammatical, syntactic, and stylistic errors in translated or multilingual content.

Audio Enhancement and Correction

Amongst the many features we offer is Speech-to-Text Conversion, which makes it possible to translate spoken words into text to create subtitles and transcripts automatically. In addition, we are excellent at audio denoising, which removes background noise to improve the clarity of the music. Furthermore, we can create realistic synthetic voices and use generative models to replicate particular voices or accents, thanks to our voice cloning and synthesis capabilities.

Advanced Deepfake Detection

Our Deepfake Detection solution is specifically engineered to analyze patterns and abnormalities in video content to detect indications of deepfake manipulation. We carefully examine facial expressions, speech patterns, and differences in both visual and audio cues to detect any fraudulent modifications. Our approach to continuous learning, which uses a large dataset of real content to improve our detection skills continuously, is what makes us unique.

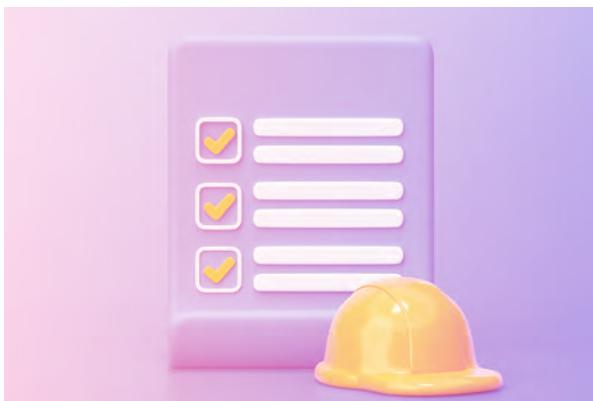


INDUSTRIAL & MANUFACTURING

Generative AI is experiencing a surge in popularity within the manufacturing & industrial sectors and Happiest Minds is at the forefront of this transformation, leveraging our Generative AI capabilities to drive innovation in areas critical to the industry. From optimizing product development processes, enhancing supply chain efficiency, and cost management to prioritizing worker safety and ergonomics, promoting sustainability, and ensuring rigorous quality control, we are empowering manufacturers to unlock new levels of productivity and sustainability.

Field Technician Support

Empower field technicians with enhanced and streamlined experience. We enable technicians to interact through voice and text, allowing them to ask questions and receive precise responses while leveraging product, process, and maintenance documents. This efficient communication approach ensures that field technicians can quickly access the information they need.

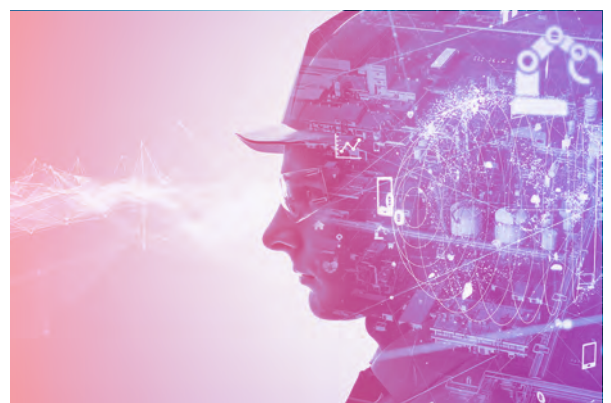


Product Guide/Recommendation

Enhance the customer experience with Generative AI. When customers contact a Customer Service Representative (CSR) with product specification queries, the 'Gen AI-Based Intelligent Product Guide' swiftly provides detailed information, from various products. Additionally, the 'Gen AI-Based Product Finder' enables easy product searching, guiding customers to the right specifications, and recommending related products.

Contract/Supplier Use Cases

Simplify and enhance collaboration across product development and quality assurance units. We compile data from supplier specifications to Bill of Materials (BOM) and validation plan documents, fostering seamless cooperation. Additionally, we facilitate supplier risk assessment and scoring, along with supplier performance analysis. Automate contract generation using customizable templates along with creation of regulatory compliance documents.



HI-TECH

Happiest Minds is equipped with robust Generative AI capabilities to provide valuable support to the hi-tech sector across various facets such as Networking – Field Service, Customer Support, Product Strategy, User Experience & Design, Product Promotion & Marketing, Product Quality & Security, and Customer Support & Feedback. We help our Hitech customers leverage Generative AI to achieve greater competitiveness and excellence in this rapidly evolving industry.

Field Service Operations in Networking and Telecom

Create a Virtual Assistant designed to streamline repair and maintenance tasks, significantly enhancing their efficiency.

Guided Task execution - When a task is assigned to a technician, it offers a detailed list of required tools and resources, mapping them to the available inventory, ensuring smooth execution. Moreover, it provides step-by-step guidance to complete tasks, eliminating guesswork and reducing errors.

Simplify training processes by creating comprehensive training materials.

Analyze network test failures, offering actionable insights and potential solutions.

Product Security

A comprehensive security analysis for SOC operators, enabling them to correlate inputs from multiple security products, assess impacts, and identify potential resolutions to security incidents.

Automates compliance analysis and empowers organizations to create and enforce security policies, providing better controls to proactively mitigate risks and protect from evolving threats.

Customer Support for Software and Hardware Product OEMs

Enable self-service modules that empower users to troubleshoot and resolve common issues independently, promoting a smoother customer experience.

Provide explanations at varying levels of complexity, allowing for tailored issue-resolution to cater to users with diverse levels of expertise.

Streamline training by generating training materials.

On-the-job training through Standard Operating Procedures (SOPs).

Log analytics with automated responses, such as identifying configuration changes to resolve issues swiftly.

**REDEFINE CREATIVITY
WITH US IN THIS
DIGITAL AGE WITH
AI-DRIVEN
INNOVATION.**

BFSI



Happiest Minds is well-positioned to drive significant impact in the BFSI (Banking, Financial Services, and Insurance) sector by harnessing the Generative AI expertise across various aspects of the industry, from streamlining customer service and improving fraud detection to enhancing risk assessment and automating compliance processes. With a strong focus on data-driven decision-making, security, and operational efficiency, we help organizations harness the power of AI to provide better customer experiences, manage risks more effectively, and ensure regulatory compliance.

CUSIP-Based Analysis of Financial Instruments

The CUSIP-based analysis of financial instruments caters to key areas such as fetching security details for portfolio construction in investment services, enriching transactions with information like ISIN, Fitch rating, maturity, and coupon rate, and monitoring portfolio changes in Fitch ratings along with aiding investment decision-making for fund managers. Our services include the ability to lookup a security's attributes (maturity, Fitch rating, coupon rate, etc.) based on its CUSIP, comparing attributes across multiple securities, and tracking trends in Fitch ratings over time to assess changes in underlying asset quality.

Fraud Claim Detection

Advanced AI intelligence helps in fraud claim detection by analyzing data thoroughly and identifying irregularities and historical patterns indicative of fraud claims. The system ensures accurate results by enhancing fraud prevention through the identification of conversational inconsistencies and employing context-aware inferences. Its rapid adaptability allows seamless incorporation of new data and logic. The benefits we deliver include a 25% potential cost savings attributed to improved fraud claims detection, a 5% increase in claims referral by the Special Investigation Unit, and a 20% boost in efficiency and productivity through real-time information.

Sales Dashboard

Sales Dashboard provides a comprehensive 360-degree performance oversight, enabling tailored strategies for individual customers through advanced analytics for swift insights. The user-friendly data presentation offers actionable insights, resulting in benefits such as 40% faster decision-making, a 20% increase in revenue through personalized strategies, and a remarkable 50% higher conversion rates. Additionally, it leverages predictive analytics to reduce customer churn, ensuring a more proactive and informed approach to customer retention.

Extract Insights from Documents in Financial Services

We offer a powerful toolkit for extracting crucial insights from financial documents, addressing key areas such as identifying customer behavior trends and summarizing news articles, financial reports, and earnings call transcripts. Our ability to provide instant access to a wealth of financial data insights sets us apart. We enable users to seamlessly look up, derive insights, and index diverse financial data formats, from structured spreadsheets to unstructured documents. Integration into existing web/mobile applications is effortless, ensuring accessibility. The distinguishing feature lies in our use of semantic search, ensuring more relevant results even with less-than-perfect queries. This empowers users to unlock valuable information and make informed decisions within the dynamic landscape of financial services.

Insurance Policy Knowledge Management

The Insurance Policy Knowledge Management delivers intelligent responses, offering comprehensive product information and support with human-like conversations about coverage and benefits. Easily integrated into web/mobile applications, it utilizes semantic search and reasoning for relevant results. The benefits include increased efficiency and productivity for customers through contextually relevant information, improved accuracy leveraging generative AI's reasoning capabilities, and a significant 6.5X increase in queries responded to. It also reduces the time and resources needed to provide detailed product information.



ENERGY & UTILITIES, RESOURCES, OIL & GAS

Happiest Minds is uniquely ready to empower the Energy & Utilities, Resources, and Oil & Gas sectors through our advanced Generative AI capabilities. We revolutionize various aspects of the industry with digital transformation to streamline operational processes, empower the workforce, optimize supply chains and ensure sustainability. With a strong focus on data-driven decision-making, we help organizations in these sectors harness the power of AI to create newer revenue streams, drive efficiency and reduce costs.



Field Service Support

Harness the AI model's capability to extract and summarize crucial information from manuals, line diagrams, and P&ID diagrams, significantly reducing manual effort for field teams. With the added feature of voice and text search, field personnel can efficiently query and receive specific responses, enhancing the overall effectiveness and responsiveness of field service operations.

RFPs Generation and Comparison

Leverage AI models to streamline the creation of Request for Proposals (RFPs) by tailoring them to specific needs through detailed searches of specifications and existing asset details. Furthermore, the solution facilitates the comparison of responses from various suppliers, providing an unbiased and comprehensive evaluation of potential suppliers. This enables organizations to make informed decisions and enhance the efficiency of the procurement process by automating the generation and assessment of RFPs.

Regulatory and Compliance Report Generation

Utilize AI to streamline the process of generating reports necessary for regulatory compliance. Organizations can save time and ensure accuracy by automating the compilation and submission of required information to regulatory authorities. The generative AI employed here can analyze and interpret large volumes of data, enabling quicker and more accurate identification of potential risks and compliance issues. This enhances the efficiency of regulatory reporting and contributes to proactive compliance management for organizations.

INFRASTRUCTURE



Happiest Minds' Generative AI capabilities offer transformative solutions for the infrastructure sector. With our advanced AI technologies, we can optimize infrastructure management and support services, ensuring the seamless operation of critical systems, and can analyze vast datasets to enhance predictive maintenance, identify potential risks, and optimize resource allocation. Additionally, in areas like regulatory compliance and report generation, our capabilities can streamline processes, ensuring accurate and efficient adherence to industry standards.



Infrastructure Services for Gen AI Workloads

We offer comprehensive services, including assessment, consulting, design, implementation and integration across cloud and on-premises infrastructure platforms. Our expertise extends to health, availability, and performance monitoring, ensuring the seamless management of infrastructure to accommodate the unique demands of generative AI workloads. This holistic approach enables organizations to optimize their infrastructure, enhance performance, and effectively harness the power of Generative AI.



Virtual Agent for IT Service Desk

Identify use cases such as ticket summarization, intelligent search results, work notes, and personalization services. We provide end-to-end support, from proof of value to implementation, workflow automation, and ongoing support for virtual agent applications. By leveraging these advanced functionalities, organizations can streamline IT service desk operations, improve efficiency, and enhance the overall user experience.



IT Service and Operations Management

It includes features such as incident analysis, knowledge management improvements, predictive incident management, enriched incident data sheets, CMDB enrichment, alert intelligence, and ticket history analysis. By leveraging these capabilities, organizations can enhance incident resolution processes, improve knowledge management, and implement predictive measures to lower Mean Time to Detect (MTTD) and Mean Time to Resolve (MTTR). This comprehensive approach ensures a proactive and efficient IT service and operations management framework.

**MAKE YOUR
INFRASTRUCTURE
VISION BECOME
TANGIBLE
BLUEPRINTS OF
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SECURITY

Happiest Minds' Generative AI capabilities play a pivotal role in fortifying the security sector. Our advanced AI technologies empower security professionals with predictive analytics, threat detection, and incident response capabilities. Through Generative AI, we enhance the analysis of vast datasets to identify patterns, anomalies, and potential security threats in real time. Whether it's strengthening cybersecurity frameworks, predicting and preventing security breaches, or optimizing security operations, our Generative AI capabilities significantly strengthen the resilience and effectiveness of security measures in an ever-evolving digital landscape.



Risk Proof TPRM and Compliance Audits, Powered by Gen AI

Leverage intelligent automation and decision-making capabilities to streamline tasks that traditionally rely on laborious manual validations. Automation extends to vendor and risk classification, enhancing efficiency and accuracy. Additionally, the system excels in response and unstructured evidence processing, enabling a more comprehensive approach to risk mitigation. Real-time threat intelligence monitoring ensures dynamic risk assessments, allowing organizations to stay ahead of potential threats. By combining advanced automation with generative AI, we significantly enhance the speed, accuracy, and effectiveness of risk management and compliance audits.



Faster Threat Detection & Threat Hunting

We offer advanced threat-hunting and efficient response capabilities. Tailored for analysts, the interactive solution facilitates alert and incident triage, allowing for swift and effective investigations. Contextualization is enriched through various sources such as vulnerability assessments, threat intelligence and configuration data. The solution empowers analysts to analyze and identify threat patterns, streamline hunting findings, and enhance threat intelligence. Leveraging AI, the solution ensures faster threat detection and response, providing organizations with a proactive defense against evolving cybersecurity threats.



AI-Based Vulnerability Assessment and Management

Reduce the timelines for vulnerability management programs and enable organizations to address potential threats proactively. It analyzes systems and applications to identify vulnerabilities swiftly, seamlessly incorporating them into the vulnerability management program. Leveraging AI, we can identify patterns and enhance efficiency for faster remediation, ensuring that security teams can prioritize and address vulnerabilities faster and more precisely. This proactive and intelligent vulnerability assessment and management approach fortifies organizations against potential cybersecurity threats.

BUILD A ROBUST GENERATIVE AI FRAMEWORK THAT PRIORITIZES SECURITY, SCALABILITY, AND IS GOVERNANCE COMPLIANT

HEALTHCARE & LIFE SCIENCES



Happiest Minds leverages its powerful Generative AI capabilities to impact the healthcare & life sciences sector significantly. Gen AI is becoming a crucial technology that Healthcare & Life Sciences organizations are looking at leveraging to enhance customer outreach, service delivery and apply its potential to increase efficiencies. We excel in synthesizing patient summary documents, tailoring & auto-generation content that is target-specific, and personalizing member services, education, and communication. Our expertise extends to streamlined onboarding management and enhanced auditing, quality management & report generation. Additionally, we are at the forefront of fraud detection. With our innovative solutions, we empower enterprises to deliver more efficient, personalized, and secure services.

Automation of Scientific and Biomedical Literature Search & Retrieval Workflows

Streamline the process of analyzing researchers' questions or healthcare professionals' queries. Parse through research papers, patent applications, scientific journals, clinical trial registries, and conference materials to assimilate validated responses from similar inquiries and provide relevant links. Additionally, classify queries based on recurrence or potential for further exploration, enhancing the efficiency and accuracy of information retrieval.

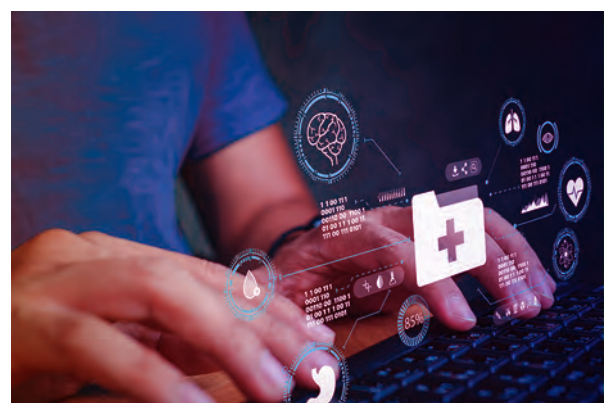


Assimilate & Synthesize Health/Wellness Information

Enhance and expedite the existing process for health, nutrition, well-being, and common medical information-related queries. We utilize social media listening to gain insights into product-related feedback on safety, efficacy and benefit-risk concerns, curate insights from consumer/patient/HCP experiences and perspectives, and guide users to related posts. Furthermore, we provide concise, high-quality and empathetic responses to patient and general public inquiries, ensuring timely and informative engagement.

Med Infor Queries

Build a GPT-based system that acts like a clinical expert. It takes inputs such as research questions, clinical databases, and PMCF (Post-Market Clinical Follow-up) data. This system efficiently generates search terms, performs comprehensive literature searches, conducts literature reviews, and produces systematic literature review analysis reports. Additionally, it analyzes unstructured PMCF data, playing a pivotal role in producing critical analysis for Clinical Evaluation Reports (CERs) published by medical device organizations.



GENERATIVE AI IS THE FUTURE.

WORK WITH US.

Write to us at

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About Happiest Minds

Happiest Minds Technologies Limited (NSE: HAPPSTMNDS), a Mindful IT Company, enables digital transformation for enterprises and technology providers by delivering seamless customer experiences, business efficiency and actionable insights. We do this by leveraging a spectrum of disruptive technologies such as: artificial intelligence, blockchain, cloud, digital process automation, internet of things, robotics/drones, security, virtual/ augmented reality, etc. Positioned as 'Born Digital . Born Agile', our capabilities span Product & Digital Engineering Services (PDES), Generative AI Business Services (GBS) and Infrastructure Management & Security Services (IMSS). We deliver these services across industry sectors such as automotive, BFSI, consumer packaged goods, e-commerce, EdTech, engineering R&D, healthcare, hi-tech, manufacturing, retail, and travel/transportation/hospitality. The company has been recognized for its excellence in Corporate Governance practices by Golden Peacock and ICSI. A Great Place to Work Certified™ company, Happiest Minds is headquartered in Bangalore, India with operations in the U.S., UK, Canada, Australia, and Middle East.