Generative AI Business Services

NAVIGATING POSSIBILITIES WITH GENERATIVE AI EXCELLENCE

happiest minds
The Mindful IT Company
Born **Digital** . Born **Agile**

Generative AI is crucial in reshaping modern business dynamics, driving advancements in information access, innovation, and operational efficiency. At the forefront of this transformative wave, Happiest Minds stands as a leading force. Through our expertise in consulting, R&D, and testing, we help create a customized roadmap for seamless technology integration, serving as your innovation enabler to achieve tangible business goals with Generative AI.

Our Suite of Offerings enables businesses to harness the full potential of Generative AI.

Consulting

Elevate your AI strategy with our tailored guidance, establishing a Generative AI Center of Excellence (CoE) for effective governance and strategic alignment.

Engineering

Drive innovation effortlessly with our R&D teams, specialists in co-engineering and customizing Generative AI solutions to meet your unique business needs.

Testing

Ensure precision and security through our automated testing services, validating the accuracy and reliability of your Generative AI models.

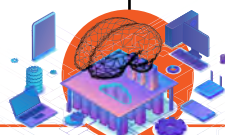### Infrastructure Management & Support

Streamline operations by entrusting us with end-to-end infrastructure management, from provisioning to maintenance, allowing you to focus on your core business.

Our Generative AI value chain is a collection of essential components that work together to unlock the full potential of this transformative technology.

SERVICES

We integrate AI applications with human expertise, aligning with your objectives and quality standards, and our team oversees, monitors, and refines solutions utilizing Generative AI.
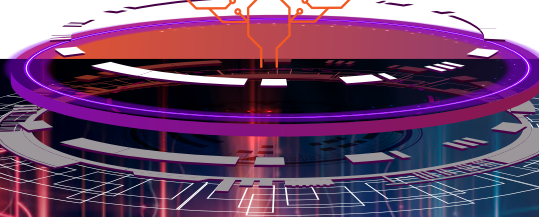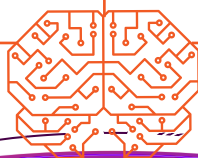
AI APPLICATIONS

We develop practical tools and applications driven by Generative AI models to solve real-world problems, improve user experiences, and automate tasks.

CUSTOM MODELS

Tailored to your specifications, our custom models empower content generation, process automation, and precise predictions, ensuring relevance for individual organizations.

Generative AI
Our Success Stories

Asset Maintenance Plan
Energy Major

Digitized plant blueprint documents using image processing, NLP, OCR etc.

Understood plant maintenance requests using OpenAI APIs. Created maintenance plan based on request and corresponding plant blueprints.

Benefits
30% reduction in maintenance planning time, new workforce for maintenance activity augmented with insights.

Automatic JD Creation
Metal Major

Based on key requirements like BU, skills, Goals and Objectives passed - create JD automatically. ChatGPT API based each goals and objectives details creation.

Integration to company DB to add company KRAs, head counts, context to JDs.

Benefits
18% reduction in hiring time, JD creation time reduced by 400%.

Customer Query Bot
Insurance Major

Created bot for giving information about products, queries, complaint tickets. Using OpenAI APIs to understand the customer queries. Integrated it with ITMS, Teams/Slack etc.

Benefits
80% time reduction in customer L1 requests handling.

Happiest Minds, as a technology partner, will help you create Generative AI-based solutions across domains.

EdTech

- Assessment Validation & Generation
- Micro-learning Content Generation
- Virtual Tutor

Media & Entertainment

- Content Localization & Translation
- Audio Enhancement & Correction
- Advanced Deepfake Detection

HiTech

- Field Service Operations (Networking & Telecom)
- Customer Support for Software & Hardware Product OEMs
- Product Security

Energy & Utilities, Resources, Oil & Gas

- Field Service Support
- RFPs Generation & Comparison
- Regulatory & Compliance Report Generation

Security

- Risk Proof TPRM and Compliance Audits, powered by Gen AI
- Faster Threat Detection & Threat Hunting
- AI-Based Vulnerability Assessment and Management

Retail & CPG

- Retailer Cart Enhancement
- Sales Launch Collaterals
- Retail Customer Service

Industrial & Manufacturing

- Field Technician Support
- Product Guide/Recommendation
- Contract/Supplier Use Cases

BFSI

- CUSIP Based Analysis of Financial Instruments
- Extract Insights from Documents in Financial Services
- Fraud Claim Detection
- Insurance Policy Knowledge Management
- Sales Dashboard

Infrastructure

- Infrastructure Services for Gen AI Workloads
- Virtual Agent for IT Service Desk
- IT Service & Operations Management

Healthcare & LifeSciences

- Automation of Scientific and Biomedical literature search & retrieval workflows
- Assimilate & Synthesize Health/Wellness information
- Med Infor Queries

Write to us at business@happiestminds.com

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www.happiestminds.com