



Security Operation Management for National Media Conglomerate in USA

BUSINESS REQUIREMENT



To manage IT Infrastructure Operations and Support: 24x7 Service Desk



Manage team capacity; Manage security monitoring and event management skills



Ad-hoc service management governance



Cost effective

OUR SOLUTIONS



Demonstrated out-of-the-box solution strategy



Provided complete IT Infrastructure Services with service level management; Best-in-class cloud deployed service management tool



Provided:

- IT Service Desk with US toll free number
- Windows NT/2000/2003/2008
- AIX/Solaris/HP-UX/RHEL (multiple versions)
- Oracle, My SQL, SQL Server, Informix
- Cisco, Juniper, Extreme, Nortel, Symphony

BUSINESS IMPACT



Complete security management



NextGen transformation capability; Execution of transformational security project



ISO 27001 certified delivery center; ITIL v3 compliant process and reporting; Flexible and transparent service governance



Guaranteed 35% savings in year-1 and 5% for next 3 years

Have a question? Write to us

Learn more about our [Cyber Security Solutions](#)



About Us

Happiest Minds has a sharp focus on enabling Digital Transformation for customers by delivering a Smart, Secure and Connected experience through disruptive technologies: mobility, big data analytics, security, cloud computing, social computing, M2M/IoT, unified communications, etc. Enterprises are embracing these technologies to implement Omni-channel strategies, manage structured & unstructured data and make real time decisions based on actionable insights, while ensuring security for data and infrastructure. Happiest Minds also offers high degree of skills, IPs and domain expertise across a set of focused areas that include IT Services, Product Engineering Services, Infrastructure Management, Security, Testing and Consulting.

Headquartered in Bangalore, India, Happiest Minds has operations in the US, UK, Singapore and Australia. It secured a \$52.5 million Series-A funding led by Canaan Partners, Intel Capital and Ashok Soota.

For more information visit www.happiestminds.com. Write to us at business@happiestminds.com

